

| ST | METRIC_MONTH | CLEC_ID | METRIC_ID    | GEO          | METRIC_DESC                                                        | PRODUCT_DESC                           | STANDARD                                                | FRP_PERF | CLEC_PERF | FRP_DEN | CLEC_DEN | FRP_NUM | CLEC_NUM  | DIFF   | STANDARD_DEV | Z_SCORE |
|----|--------------|---------|--------------|--------------|--------------------------------------------------------------------|----------------------------------------|---------------------------------------------------------|----------|-----------|---------|----------|---------|-----------|--------|--------------|---------|
| NH | 1-Nov-12     | AGGR    | PO-1-01-6020 | Entire State | Average Response Time - Customer Service Record (CSR)              | EDI                                    | Parity with Retail plus not more than four (4) seconds  | NA       | 3.32      | NA      | 797      | NA      | 2,648.00  | 3.32   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-01-6030 | Entire State | Average Response Time - Customer Service Record (CSR)              | CORBA                                  | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-01-6050 | Entire State | Average Response Time - Customer Service Record (CSR)              | WEB GUI/LSI/W                          | Parity with Retail plus not more than seven (7) seconds | NA       | 3.35      | NA      | 1207     | NA      | 4,038.00  | 3.35   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-02-6020 | Entire State | Average Response Time - Due Date Availability                      | EDI                                    | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-02-6030 | Entire State | Average Response Time - Due Date Availability                      | CORBA                                  | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-02-6050 | Entire State | Average Response Time - Due Date Availability                      | WEB GUI/LSI/W                          | Parity with Retail plus not more than seven (7) seconds | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-03-6020 | Entire State | Average Response Time - Address Validation                         | EDI                                    | Parity with Retail plus not more than four (4) seconds  | NA       | 10.13     | NA      | 333      | NA      | 3,373.00  | 10.13  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-03-6030 | Entire State | Average Response Time - Address Validation                         | CORBA                                  | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-03-6050 | Entire State | Average Response Time - Address Validation                         | WEB GUI/LSI/W                          | Parity with Retail plus not more than seven (7) seconds | NA       | 10.68     | NA      | 306      | NA      | 3,269.00  | 10.68  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-04-6020 | Entire State | Average Response Time - Product & Service Availability             | EDI                                    | Parity with Retail plus not more than ten (10) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-04-6050 | Entire State | Average Response Time - Product & Service Availability             | WEB GUI/LSI/W                          | Parity with Retail plus not more than ten (10) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-05-6020 | Entire State | Average Response Time - Telephone Number Availability &            | EDI                                    | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-05-6030 | Entire State | Average Response Time - Telephone Number Availability &            | CORBA                                  | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-05-6050 | Entire State | Average Response Time - Telephone Number Availability &            | WEB GUI/LSI/W                          | Parity with Retail plus not more than seven (7) seconds | NA       | 20.03     | NA      | 65       | NA      | 1,302.00  | 20.03  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-06-6020 | Entire State | Average Response Time - Mechanized Loop Qualification - xDSL       | EDI                                    | Parity with Retail plus not more than four (4) seconds  | NA       | 8.78      | NA      | 9        | NA      | 79.00     | 8.78   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-06-6030 | Entire State | Average Response Time - Mechanized Loop Qualification - xDSL       | CORBA                                  | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-06-6050 | Entire State | Average Response Time - Mechanized Loop Qualification - xDSL       | WEB GUI/LSI/W                          | Parity with Retail plus not more than seven (7) seconds | NA       | 10.15     | NA      | 252      | NA      | 2,557.00  | 10.15  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-07-6020 | Entire State | Average Response Time - Rejected Query+                            | EDI                                    | Parity with Retail plus not more than four (4) seconds  | NA       | 3.29      | NA      | 245      | NA      | 807.00    | 3.29   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-07-6030 | Entire State | Average Response Time - Rejected Query+                            | CORBA                                  | Parity with Retail plus not more than four (4) seconds  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-07-6050 | Entire State | Average Response Time - Rejected Query+                            | WEB GUI/LSI/W                          | Parity with Retail plus not more than seven (7) seconds | NA       | 3.76      | NA      | 576      | NA      | 2,163.00  | 3.76   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-08-6020 | Entire State | % Timeouts                                                         | EDI                                    | not greater than 0.33%                                  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-08-6030 | Entire State | % Timeouts                                                         | CORBA                                  | not greater than 0.33%                                  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-08-6050 | Entire State | % Timeouts                                                         | WEB GUI/LSI/W                          | not greater than 0.33%                                  | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-09-6020 | Entire State | Parsed CSR                                                         | EDI                                    | Parity with Retail plus not more than 10 seconds        | NA       | 3.31      | NA      | 789      | NA      | 2,610.00  | 3.31   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-1-09-6030 | Entire State | Parsed CSR                                                         | CORBA                                  | Parity with Retail plus not more than 10 seconds        | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-2-02-6010 | Entire State | OSS Interface Availability - Prime-Time                            | WPTS                                   | >= 99.5%                                                | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-2-02-6020 | Entire State | OSS Interface Availability - Prime Time                            | EDI                                    | >=99.5%                                                 | NA       | 100.00    | NA      | 24840    | NA      | 24,840.00 | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-2-02-6030 | Entire State | OSS Interface Availability - Prime Time                            | CORBA                                  | >=99.5%                                                 | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-2-02-6060 | Entire State | OSS Interface Availability - Prime Time                            | Maintenance - Electronic Bonding Inter | >=99.5%                                                 | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-2-02-6080 | Entire State | OSS Interface Availability - Prime Time                            | Maintenance Web GUI (RETAS) / Pre-<    | >=99.5%                                                 | NA       | 100.00    | NA      | 24840    | NA      | 24,840.00 | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-2-03-6010 | Entire State | OSS Interface Availability - Non-Prime-Time                        | WPTS                                   | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-2-03-6020 | Entire State | OSS Interface Availability - Non-Prime Time                        | EDI                                    | No Standard                                             | NA       | 100.00    | NA      | 18360    | NA      | 18,360.00 | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-2-03-6030 | Entire State | OSS Interface Availability - Non-Prime Time                        | CORBA                                  | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-2-03-6060 | Entire State | OSS Interface Availability - Non-Prime Time                        | Maintenance - Electronic Bonding Inter | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-2-03-6080 | Entire State | OSS Interface Availability - Non-Prime Time                        | Maintenance Web GUI (RETAS) / Pre-<    | No Standard                                             | NA       | 100.00    | NA      | 18360    | NA      | 18,360.00 | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-3-02-1000 | Entire State | % Answered within 30 Seconds - Ordering                            | Resale & UNE combined                  | 80% within 30 Seconds                                   | NA       | 97.90     | NA      | 2048     | NA      | 2,005.00  | 97.90  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-3-04-1000 | Entire State | % Answered within 30 Seconds - Repair                              | Resale & UNE combined                  | 80% within 30 Seconds                                   | NA       | 95.36     | NA      | 5241     | NA      | 4,998.00  | 95.36  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-4-01-6622 | Entire State | % Change Management Notices Sent on Time                           | Change Confirmation - Type 2 - Regul   | 95%                                                     | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-4-01-6661 | Entire State | % Change Management Notices Sent on Time                           | Change Notification: Type 3 - Industry | 95%                                                     | NA       | 100.00    | NA      | 2        | NA      | 2.00      | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-4-01-6662 | Entire State | % Change Management Notices Sent on Time                           | Change Confirmation: Type 3 - Industry | 95%                                                     | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-4-01-6671 | Entire State | % Change Management Notices Sent on Time                           | Change Notification: Type 1 - Emerger  | 95%                                                     | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-4-02-6622 | Entire State | Change Management Notice - Delay one (1) to seven (7) days         | Change Confirmation - Type 2 - Regul   | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-4-02-6661 | Entire State | Change Management Notice - Delay one (1) to seven (7) days         | Change Notification: Type 3 - Industry | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-4-02-6662 | Entire State | Change Management Notice - Delay one (1) to seven (7) days         | Change Confirmation: Type 3 - Industry | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-4-02-6671 | Entire State | Change Management Notice - Delay one (1) to seven (7) days         | Change Notification: Type 1 - Emerger  | No Standard                                             | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-4-03-6622 | Entire State | Change Management Notice - Delay eight (8) plus days               | Change Confirmation - Type 2 - Regul   | No delayed notices & documentation over 8 calendar days | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-4-03-6661 | Entire State | Change Management Notice - Delay eight (8) plus days               | Change Notification: Type 3 - Industry | No delayed notices & documentation over 8 calendar days | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-4-03-6662 | Entire State | Change Management Notice - Delay eight (8) plus days               | Change Confirmation: Type 3 - Industry | No delayed notices & documentation over 8 calendar days | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-4-03-6671 | Entire State | Change Management Notice - Delay eight (8) plus days               | Change Notification: Type 1 - Emerger  | No delayed notices & documentation over 8 calendar days | NA       | NA        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-5-01-6000 | Entire State | % On Time Notice of Interface Outage                               | Systems Metrics                        | 95%                                                     | NA       | 66.67     | NA      | 3        | NA      | 2.00      | 66.67  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-6-01-6000 | Entire State | Software Validation                                                | Systems Metrics                        | <= 5%                                                   | NA       | R3        | NA      | R3       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-7-01-6000 | Entire State | % Software Problem Resolution Timeliness                           | Systems Metrics                        | >=95%                                                   | NA       | R3        | NA      | R3       | NA      | R3        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-7-02-6000 | Entire State | Delay Hours - Software Resolution - Change - Transactions failed - | Systems Metrics                        | 48 hours                                                | NA       | R3        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-7-03-6000 | Entire State | Delay Hours - Software Resolution - Change - Transactions failed   | Systems Metrics                        | 10 days                                                 | NA       | R3        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-7-04-6000 | Entire State | Delay Hours - Failed/Rejected Test Deck Transactions -             | Systems Metrics                        | 48 hours                                                | NA       | R3        | NA      | NA       | NA      | NA        | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-8-01-6000 | Entire State | % On Time - Manual Loop Qualification                              | Systems Metrics                        | 95% within 48 Hours                                     | NA       | 93.75     | NA      | 32       | NA      | 30.00     | 93.75  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PO-8-02-6000 | Entire State | % On Time - Engineering Record Request                             | Systems Metrics                        | 95% within 72 Hours                                     | NA       | 100.00    | NA      | 1        | NA      | 1.00      | 100.00 | 0.00         |         |

| ST | METRIC_MONTH | CLEC_ID | METRIC_ID    | GEO          | METRIC_DESC                                                      | PRODUCT_DESC                          | STANDARD                          | FRP_PERF | CLEC_PERF | FRP_DEN | CLEC_DEN | FRP_NUM | CLEC_NUM | DIFF   | STANDARD_DEV | Z_SCORE |
|----|--------------|---------|--------------|--------------|------------------------------------------------------------------|---------------------------------------|-----------------------------------|----------|-----------|---------|----------|---------|----------|--------|--------------|---------|
| NH | 1-Nov-12     | AGGR    | OR-1-02-2320 | Entire State | % On Time LSRC - Flow Through                                    | Resale POTS/Pre-qualified Complex     | 95% within 2 Hours                | NA       | 98.68     | NA      | 76       | NA      | 75.00    | 98.68  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-02-3140 | Entire State | % On Time LSRC - Flow Through                                    | UNE POTS Platform                     | 95% Within 2 Hours                | NA       | 95.03     | NA      | 181      | NA      | 172.00   | 95.03  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-02-3331 | Entire State | % On Time LSRC - Flow Through                                    | UNE Loop/Pre-qualified Complex/LNP    | 95% within 2 Hours                | NA       | 97.18     | NA      | 1275     | NA      | 1,239.00 | 97.18  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-04-2210 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow    | Resale Specials DS0                   | 95% within 48 Hours               | NA       | 100.00    | NA      | 1        | NA      | 1.00     | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-04-2211 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow    | Resale Specials DS1                   | 95% within 48 Hours               | NA       | 100.00    | NA      | 2        | NA      | 2.00     | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-04-2213 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow    | Resale Specials DS3                   | 95% within 48 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-04-2214 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow    | Resale Specials (Non DS0, Non DS1 &   | 95% within 48 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-04-2320 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow    | Resale POTS/Pre-qualified Complex     | 95% within 24 Hours               | NA       | 100.00    | NA      | 28       | NA      | 26.00    | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-04-2341 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow    | Resale 2-Wire Digital Services        | 95% within 72 Hours               | NA       | 100.00    | NA      | 2        | NA      | 2.00     | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-04-3140 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow    | UNE POTS Platform                     | 95% Within 24 Hours               | NA       | 100.00    | NA      | 65       | NA      | 65.00    | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-04-3210 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow    | UNE Specials DS0                      | 95% within 48 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-04-3331 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow    | UNE Loop/Pre-qualified Complex/LNP    | 95% within 24 Hours               | NA       | 91.19     | NA      | 420      | NA      | 383.00   | 91.19  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-04-3340 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow    | UNE 2-Wire xDSL - Line Sharing & Lin  | 95% within 72 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-04-3341 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow    | UNE 2-Wire Digital Services           | 95% within 72 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-04-3342 | Entire State | % On Time LSRC/ASRC - No Facility Check (Electronic - No Flow    | UNE 2-Wire xDSL Loops                 | 95% within 72 Hours               | NA       | 100.00    | NA      | 10       | NA      | 10.00    | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-06-2210 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-      | Resale Specials DS0                   | 95% within five business days     | NA       | 100.00    | NA      | 1        | NA      | 1.00     | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-06-2211 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-      | Resale Specials DS1                   | 95% within five business days     | NA       | 100.00    | NA      | 3        | NA      | 3.00     | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-06-2213 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-      | Resale Specials DS3                   | 95% within five business days     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-06-2214 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-      | Resale Specials (Non DS0, Non DS1 &   | 95% within five business days     | NA       | 100.00    | NA      | 1        | NA      | 1.00     | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-06-2320 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-      | Resale POTS/Pre-qualified Complex     | 95% within 72 Hours               | NA       | 100.00    | NA      | 4        | NA      | 4.00     | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-06-2341 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-      | Resale 2-Wire Digital Services        | 95% within 72 Hours               | NA       | 100.00    | NA      | 3        | NA      | 3.00     | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-06-3140 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-      | UNE POTS Platform                     | 95% Within 72 Hours               | NA       | 100.00    | NA      | 11       | NA      | 11.00    | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-06-3210 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-      | UNE Specials DS0                      | 95% within five business days     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-06-3211 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-      | UNE Specials DS1                      | 95% within five business days     | NA       | 100.00    | NA      | 6        | NA      | 6.00     | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-06-3213 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-      | UNE Specials DS3                      | 95% within five business days     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-06-3214 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-      | UNE Specials (Non DS0, Non DS1 & N    | 95% within five business days     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-06-3331 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-      | UNE Loop/Pre-qualified Complex/LNP    | 95% within 72 Hours               | NA       | 100.00    | NA      | 12       | NA      | 12.00    | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-06-3341 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-      | UNE 2-Wire Digital Services           | 95% within 72 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-06-3342 | Entire State | % On Time LSRC/ASRC - Facility Check (Electronic - No Flow-      | UNE 2-Wire xDSL Loops                 | 95% within 72 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-08-3210 | Entire State | % On Time ASRC - No Facility Check (Fax/Mail)                    | UNE Specials DS0                      | 95% within 72 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-10-3210 | Entire State | % On Time ASRC - Facility Check (Fax/Mail)                       | UNE Specials DS0                      | 95% within six business days      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-10-3211 | Entire State | % On Time ASRC - Facility Check (Fax/Mail)                       | UNE Specials DS1                      | 95% within six business days      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-10-3213 | Entire State | % On Time ASRC - Facility Check (Fax/Mail)                       | UNE Specials DS3                      | 95% within six business days      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-10-3214 | Entire State | % On Time ASRC - Facility Check (Fax/Mail)                       | UNE Specials (Non DS0, Non DS1 & N    | 95% within six business days      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-12-5020 | Entire State | % On Time FOC                                                    | Interconnection Trunks (CLEC) (<= 192 | 95% on time 10 Business Days      | NA       | 100.00    | NA      | 2        | NA      | 2.00     | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-12-5030 | Entire State | % On Time FOC                                                    | Interconnection Trunks (CLEC) (> 192  | Negotiated Process                | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-13-5000 | Entire State | % On Time Design Layout Record (DLR)                             | Interconnection Trunks (CLEC)         | 95% on time 10 Business Days      | NA       | 0.00      | NA      | 1        | NA      | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-19-5020 | Entire State | % On Time Response - Request for Inbound Augment Trunks          | FairPoint Inbound Augment Trunks (<=  | 95% on time                       | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-1-19-5030 | Entire State | % On Time Response - Request for Inbound Augment Trunks          | FairPoint Inbound Augment Trunks (> 1 | Negotiated Process                | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-02-2320 | Entire State | % On Time LSR Reject (Flow-Through)                              | Resale POTS/Pre-qualified Complex     | 95% within 2 Hours                | NA       | 100.00    | NA      | 1        | NA      | 1.00     | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-02-3140 | Entire State | % On Time LSR Reject (Flow-Through)                              | UNE POTS Platform                     | 95% Within 2 Hours                | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-02-3331 | Entire State | % On Time LSR Reject (Flow-Through)                              | UNE Loop/Pre-qualified Complex/LNP    | 95% within 2 Hours                | NA       | 100.00    | NA      | 9        | NA      | 9.00     | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-04-2200 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No    | Resale Specials                       | 95% within 48 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-04-2320 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No    | Resale POTS/Pre-qualified Complex     | 95% within 24 Hours               | NA       | 100.00    | NA      | 7        | NA      | 7.00     | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-04-2341 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No    | Resale 2-Wire Digital Services        | 95% within 72 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-04-3140 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No    | UNE POTS Platform                     | 95% Within 24 Hours               | NA       | 100.00    | NA      | 30       | NA      | 30.00    | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-04-3200 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No    | UNE Specials                          | 95% within 48 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-04-3331 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No    | UNE Loop/Pre-qualified Complex/LNP    | 95% within 24 Hours               | NA       | 100.00    | NA      | 79       | NA      | 79.00    | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-04-3340 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No    | UNE 2-Wire xDSL - Line Sharing & Lin  | 95% within 72 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-04-3341 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No    | UNE 2-Wire Digital Services           | 95% within 72 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-04-3342 | Entire State | % On Time LSR/ASR Reject - No Facility Check (Electronic - No    | UNE 2-Wire xDSL Loops                 | 95% within 72 Hours               | NA       | 100.00    | NA      | 1        | NA      | 1.00     | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-06-2200 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow- | Resale Specials                       | 95% within five (5) business days | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-06-2320 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow- | Resale POTS/Pre-qualified Complex     | 95% within 72 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-06-2341 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow- | Resale 2-Wire Digital Services        | 95% within 72 Hours               | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-06-3140 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow- | UNE POTS Platform                     | 95% Within 72 Hours               | NA       | 100.00    | NA      | 1        | NA      | 1.00     | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-06-3210 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow- | UNE Specials DS0                      | 95% within five (5) business days | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-06-3211 | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow- | UNE Specials DS1                      | 95% within five (5) business days | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |

| ST | METRIC_MONTH | CLEC_ID | METRIC_ID     | GEO          | METRIC_DESC                                                      | PRODUCT_DESC                            | STANDARD                                                       | FRP_PERF | CLEC_PERF | FRP_DEN | CLEC_DEN | FRP_NUM | CLEC_NUM | DIFF   | STANDARD_DEV | Z_SCORE |
|----|--------------|---------|---------------|--------------|------------------------------------------------------------------|-----------------------------------------|----------------------------------------------------------------|----------|-----------|---------|----------|---------|----------|--------|--------------|---------|
| NH | 1-Nov-12     | AGGR    | OR-2-06-3213  | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow- | UNE Specials DS3                        | 95% within five (5) business days                              | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-06-3214  | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow- | UNE Specials (Non DS0 Non DS1 & N       | 95% within five (5) business days                              | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-06-3331  | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow- | UNE Loop/Pre-qualified Complex/LNP      | 95% within 72 Hours                                            | NA       | 100.00    | NA      | 4        | NA      | 4.00     | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-06-3341  | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow- | UNE 2-Wire Digital Services             | 95% within 72 Hours                                            | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-06-3342  | Entire State | % On Time LSR/ASR Reject - Facility Check (Electronic - No Flow- | UNE 2-Wire xDSL Loops                   | 95% within 72 Hours                                            | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-08-3200  | Entire State | % On Time Reject - No Facility Check (Fax)                       | UNE Specials                            | 95% within 72 Hours                                            | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-10-3200  | Entire State | % On Time Reject - Facility Check (Fax)                          | UNE Specials                            | 95% within six business days                                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-12-5020  | Entire State | % On Time Trunk ASR Reject                                       | Interconnection Trunks (CLEC) (<= 192   | 95% on time less than or equal to seven (7) business days      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-2-12-5030  | Entire State | % On Time Trunk ASR Reject                                       | Interconnection Trunks (CLEC) (> 192    | Negotiated Process                                             | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-3-01-2000  | Entire State | % Rejects                                                        | Resale                                  | No Standard                                                    | NA       | 4.88      | NA      | 164      | NA      | 8.00     | 4.88   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-3-01-3000  | Entire State | % Rejects                                                        | UNE                                     | No Standard                                                    | NA       | 3.01      | NA      | 499      | NA      | 15.00    | 3.01   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-3-02-1000  | Entire State | % LSR Resubmission Not Rejected                                  | Resale & UNE combined (EDI)             | 95%                                                            | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-4-11-1000  | Entire State | % Completed orders with neither a PCN nor BGN sent               | Resale & UNE combined (EDI)             | 0.25% of PONs that received neither a PCN nor a BGN within two | NA       | 0.19      | NA      | 1565     | NA      | 3.00     | 0.19   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-4-16-1000  | Entire State | % Provisioning Completion Notifiers sent within one (1) Business | Resale & UNE combined (EDI)             | 95% of PCNs sent within one (1) business day                   | NA       | 93.24     | NA      | 562      | NA      | 524.00   | 93.24  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-4-17-1000  | Entire State | % Billing Completion Notifiers sent on time                      | Resale & UNE combined (EDI)             | 95.50%                                                         | NA       | 96.68     | NA      | 1564     | NA      | 1,512.00 | 96.68  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-5-01-2000  | Entire State | % Flow Through - Total                                           | Resale                                  | No Standard Developed                                          | NA       | 70.91     | NA      | 110      | NA      | 78.00    | 70.91  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-5-01-3112  | Entire State | % Flow Through - Total                                           | UNE POTS - Loop                         | No Standard Developed                                          | NA       | 94.65     | NA      | 243      | NA      | 230.00   | 94.65  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-5-01-3121  | Entire State | % Flow Through - Total                                           | UNE POTS - Other                        | No Standard Developed                                          | NA       | 92.63     | NA      | 1805     | NA      | 1,672.00 | 92.63  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-5-01-3140  | Entire State | % Flow Through - Total                                           | UNE POTS Platform                       | No Standard Developed                                          | NA       | 76.23     | NA      | 244      | NA      | 186.00   | 76.23  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-5-03-2000  | Entire State | % Flow Through Achieved                                          | Resale                                  | 95% for % flow-through achieved                                | NA       | 79.79     | NA      | 94       | NA      | 75.00    | 79.79  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-5-03-3112  | Entire State | % Flow Through Achieved                                          | UNE POTS - Loop                         | 95% for % flow through achieved                                | NA       | 94.58     | NA      | 240      | NA      | 227.00   | 94.58  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-5-03-3121  | Entire State | % Flow Through Achieved                                          | UNE POTS - Other                        | 95% for % flow through achieved                                | NA       | 92.63     | NA      | 1805     | NA      | 1,672.00 | 92.63  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-5-03-3140  | Entire State | % Flow Through Achieved                                          | UNE POTS Platform                       | 95% for % flow through achieved                                | NA       | 76.23     | NA      | 244      | NA      | 186.00   | 76.23  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-6-01-1000  | Entire State | % Service Order Accuracy                                         | Resale and UNE Loop/Complex/LNP (c      | 95% Orders without FairPoint Errors                            | NA       | 95.88     | NA      | 97       | NA      | 93.00    | 95.88  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-6-03-2000  | Entire State | % Accuracy - LSRC                                                | Resale                                  | not more than 5% of LSRCs resent due to FairPoint error        | NA       | 2.63      | NA      | 38       | NA      | 1.00     | 2.63   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-6-03-3140  | Entire State | % Accuracy - LSRC                                                | UNE POTS Platform                       | not more than 5% of LSRCs resent due to FairPoint error        | NA       | 2.22      | NA      | 90       | NA      | 2.00     | 2.22   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-6-03-3331  | Entire State | % Accuracy - LSRC                                                | UNE Loop/Complex/LNP                    | not more than 5% of LSRCs resent due to FairPoint error        | NA       | 4.38      | NA      | 616      | NA      | 27.00    | 4.38   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-6-04-1040  | Entire State | % Accuracy - Directory Listing                                   | All Directory Listings (combined Stand- | 95% orders without Verizon errors                              | NA       | 84.05     | NA      | 232      | NA      | 195.00   | 84.05  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-7-01-2000  | Entire State | % Order Confirmation/Rejects sent within Three (3) Business Days | Resale                                  | 95%                                                            | NA       | 98.18     | NA      | 110      | NA      | 108.00   | 98.18  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-7-01-3140  | Entire State | % Order Confirmation/Rejects sent within Three (3) Business Days | UNE POTS Platform                       | 95%                                                            | NA       | 98.88     | NA      | 269      | NA      | 266.00   | 98.88  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-7-01-3331  | Entire State | % Order Confirmation/Rejects sent within Three (3) Business Days | UNE Loop                                | 95%                                                            | NA       | 99.60     | NA      | 250      | NA      | 249.00   | 99.60  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-8-01-2000  | Entire State | % Acknowledgements on Time                                       | Resale                                  | 95% within two (2) hours                                       | NA       | 100.00    | NA      | 1        | NA      | 1.00     | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-8-01-3000  | Entire State | % Acknowledgements on Time                                       | UNE                                     | 95% within two (2) hours                                       | NA       | 100.00    | NA      | 58       | NA      | 56.00    | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-9-01-2000  | Entire State | % Acknowledgement Completeness                                   | Resale                                  | 99%                                                            | NA       | 20.00     | NA      | 5        | NA      | 1.00     | 20.00  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-9-01-3000  | Entire State | % Acknowledgement Completeness                                   | UNE                                     | 99%                                                            | NA       | 70.89     | NA      | 79       | NA      | 56.00    | 70.89  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-10-01-1000 | Entire State | % of PON Exceptions Resolved Within Three (3) Business Days      | Resale & UNE combined                   | 95% resolved within three (3) Business Days                    | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-10-02-1000 | Entire State | % of PON Exceptions Resolved Within Ten (10) Business Days       | Resale & UNE combined                   | 99% resolved within ten (10) business days                     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-11-01-1130 | Entire State | % Resale/UNE-P Provider Notifications in Days                    | Resale & UNE-P combined                 | 95% in two (2) Calendar Days                                   | NA       | 96.31     | NA      | 217      | NA      | 209.00   | 96.31  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OR-13-01-3523 | Entire State | % of Large Job Hot Cut Project Negotiations Completed            | UNE Loop - Large Job Hot Cut            | 98% within four business days                                  | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-01-2110  | Entire State | Average Interval Offered - Total No Dispatch                     | Resale POTS Business                    | Parity with FP Retail                                          | 1.15     | 2.30      | 789     | 27       | 908     | 62.00    | 1.15   | 0.00         | -0.55   |
| NH | 1-Nov-12     | AGGR    | PR-1-01-2120  | Entire State | Average Interval Offered - Total No Dispatch                     | Resale POTS Residence                   | Parity with FP Retail                                          | 1.31     | 0.00      | 3638    | 2        | 4760    | 0.00     | -1.31  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-01-2341  | Entire State | Average Interval Offered - Total No Dispatch                     | Resale 2-Wire Digital Services          | Parity with FP Retail                                          | 4.67     | 2.00      | 3       | 1        | 14      | 2.00     | -2.67  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-01-3140  | Entire State | Average Interval Offered - Total No Dispatch                     | UNE POTS Platform                       | Parity With FP Retail                                          | 1.28     | 2.09      | 4425    | 138      | 5668    | 288.00   | 0.81   | 0.00         | 0.80    |
| NH | 1-Nov-12     | AGGR    | PR-1-01-3341  | Entire State | Average Interval Offered - Total No Dispatch                     | UNE 2-Wire Digital Services             | Parity with FP Retail                                          | 4.67     | NA        | 3       | NA       | 14      | NA       | -4.67  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-01-3342  | Entire State | Average Interval Offered - Total No Dispatch                     | UNE 2-Wire xDSL Loops                   | No Standard                                                    | NA       | 4.43      | NA      | 14       | NA      | 62.00    | 4.43   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-01-3343  | Entire State | Average Interval Offered - Total No Dispatch                     | UNE 2-Wire xDSL - Line Sharing          | Parity with VAD/DSNO and Retail Line Sharing                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-01-3345  | Entire State | Average Interval Offered - Total No Dispatch                     | UNE 2-Wire xDSL - Line Splitting        | Parity with VAD/DSNO and Retail Line Sharing                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-02-2341  | Entire State | Average Interval Offered - Total Dispatch                        | Resale 2-Wire Digital Services          | Parity with FP Retail                                          | 9.17     | 5.00      | 6       | 1        | 55      | 5.00     | -4.17  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-02-3341  | Entire State | Average Interval Offered - Total Dispatch                        | UNE 2-Wire Digital Services             | Parity with FP Retail                                          | 9.17     | NA        | 6       | NA       | 55      | NA       | -9.17  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-02-3342  | Entire State | Average Interval Offered - Total Dispatch                        | UNE 2-Wire xDSL Loops                   | No Standard                                                    | NA       | 6.56      | NA      | 32       | NA      | 210.00   | 6.56   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-02-3343  | Entire State | Average Interval Offered - Total Dispatch                        | UNE 2-Wire xDSL - Line Sharing          | Parity with VAD/DSNO and Retail Line Sharing                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-02-3345  | Entire State | Average Interval Offered - Total Dispatch                        | UNE 2-Wire xDSL - Line Splitting        | Parity with VAD/DSNO and Retail Line Sharing                   | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-03-2110  | Entire State | Average Interval Offered - Dispatch one (1) to five (5) Lines    | Resale POTS Business                    | Parity with FP Retail                                          | 4.59     | 3.29      | 165     | 7        | 758     | 23.00    | -1.31  | 0.00         | 1.89    |
| NH | 1-Nov-12     | AGGR    | PR-1-03-2120  | Entire State | Average Interval Offered - Dispatch one (1) to five (5) Lines    | Resale POTS Residence                   | Parity with FP Retail                                          | 4.44     | NA        | 298     | NA       | 1324    | NA       | -4.44  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-03-3112  | Entire State | Average Interval Offered - Dispatch one (1) to five (5) Lines    | UNE POTS Loop                           | Parity with FP Retail                                          | 4.50     | 4.53      | 463     | 30       | 2082    | 138.00   | 0.04   | 0.00         | -0.11   |
| NH | 1-Nov-12     | AGGR    | PR-1-03-3140  | Entire State | Average Interval Offered - Dispatch one (1) to five (5) Lines    | UNE POTS Platform                       | Parity With FP Retail                                          | 4.50     | 4.78      | 463     | 23       | 2082    | 110.00   | 0.29   | 0.00         | -0.66   |
| NH | 1-Nov-12     | AGGR    | PR-1-04-2100  | Entire State | Average Interval Offered - Dispatch six (6) to nine (9) Lines    | Resale POTS                             | Parity with FP Retail                                          | 3.83     | NA        | 6       | NA       | 23      | NA       | -3.83  | 0.00         |         |

| ST | METRIC_MONTH | CLEC_ID | METRIC_ID     | GEO          | METRIC_DESC                                                        | PRODUCT_DESC                           | STANDARD                                         | FRP_PERF | CLEC_PERF | FRP_DEN | CLEC_DEN | FRP_NUM | CLEC_NUM | DIFF   | STANDARD_DEV | Z_SCORE |
|----|--------------|---------|---------------|--------------|--------------------------------------------------------------------|----------------------------------------|--------------------------------------------------|----------|-----------|---------|----------|---------|----------|--------|--------------|---------|
| NH | 1-Nov-12     | AGGR    | PR-1-04-3112  | Entire State | Average Interval Offered - Dispatch six (6) to nine (9) Lines      | UNE POTS Loop                          | Parity with FP Retail                            | 3.83     | 12.00     | 6       | 1        | 23      | 12.00    | 8.17   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-04-3140  | Entire State | Average Interval Offered - Dispatch six (6) to nine (9) Lines      | UNE POTS Platform                      | Parity With FP Retail                            | 3.83     | 15.00     | 6       | 1        | 23      | 15.00    | 11.17  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-05-2100  | Entire State | Average Interval Offered - Dispatch (>= 10 Lines)                  | Resale POTS                            | Parity with FP Retail                            | 4.00     | NA        | 1       | NA       | 4       | NA       | -4.00  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-05-3112  | Entire State | Average Interval Offered - Dispatch (>= 10 Lines)                  | UNE POTS Loop                          | Parity with FP Retail                            | 4.00     | 3.00      | 1       | 1        | 4       | 3.00     | -1.00  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-05-3140  | Entire State | Average Interval Offered - Dispatch (>= 10 Lines)                  | UNE POTS Platform                      | Parity With FP Retail                            | 4.00     | NA        | 1       | NA       | 4       | NA       | -4.00  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-06-2210  | Entire State | Average Interval Offered - Specials DS0                            | Resale DS0                             | Parity with FP Retail                            | 2.25     | NA        | 4       | NA       | 9       | NA       | -2.25  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-06-3210  | Entire State | Average Interval Offered - Specials DS0                            | UNE DS0                                | Parity with FP Retail                            | 2.25     | NA        | 4       | NA       | 9       | NA       | -2.25  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-07-2211  | Entire State | Average Interval Offered - Specials DS1                            | Resale DS1                             | Parity with FP Retail                            | 7.02     | 3.00      | 49      | 1        | 344     | 3.00     | -4.02  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-07-3211  | Entire State | Average Interval Offered - Specials DS1                            | UNE DS1                                | Parity with FP Retail                            | 7.02     | 7.82      | 49      | 11       | 344     | 86.00    | 0.80   | 0.00         | -0.68   |
| NH | 1-Nov-12     | AGGR    | PR-1-08-2213  | Entire State | Average Interval Offered - Specials DS3                            | Resale DS3                             | Parity with FP Retail                            | 6.00     | NA        | 3       | NA       | 18      | NA       | -6.00  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-08-3213  | Entire State | Average Interval Offered - Specials DS3                            | UNE DS3                                | Parity with FP Retail                            | 6.00     | NA        | 3       | NA       | 18      | NA       | -6.00  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-09-3511  | Entire State | Average Interval Offered - Total                                   | UNE EEL Backbone                       | No Standard                                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-09-3512  | Entire State | Average Interval Offered - Total                                   | UNE EEL Loop                           | No Standard                                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-09-3530  | Entire State | Average Interval Offered - Total                                   | UNE IOF                                | No Standard                                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-09-5020  | Entire State | Average Interval Offered - Total                                   | Interconnection Trunks ((CLEC) <= 192  | Parity with FP Retail                            | NA       | 15.09     | NA      | 11       | NA      | 166.00   | 15.09  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-09-5030  | Entire State | Average Interval Offered - Total                                   | Interconnection Trunks ((CLEC) > 192   | Parity with FP Retail                            | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-12-2103  | Entire State | Average Interval Offered - Disconnects                             | Resale POTS/Complex                    | Parity with FP Retail                            | 1.50     | NA        | 2       | NA       | 3       | NA       | -1.50  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-12-2200  | Entire State | Average Interval Offered - Disconnects                             | Resale Specials                        | Parity with FP Retail                            | 8.58     | NA        | 71      | NA       | 609     | NA       | -8.58  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-12-3133  | Entire State | Average Interval Offered - Disconnects                             | UNE POTS & Complex                     | Parity with FP Retail                            | 1.50     | NA        | 2       | NA       | 3       | NA       | -1.50  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-12-3200  | Entire State | Average Interval Offered - Disconnects                             | UNE Specials                           | Parity with FP Retail                            | 8.58     | 4.47      | 71      | 79       | 609     | 353.00   | -4.11  | 0.00         | 5.00    |
| NH | 1-Nov-12     | AGGR    | PR-1-13-3525  | Entire State | Average Interval Offered - Hot Cuts - No Dispatch                  | UNE POTS Loop - Batch Hot Cut (all fir | No Standard                                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-1-13-3529  | Entire State | Average Interval Offered - Hot Cuts - No Dispatch                  | UNE POTS Loop - Basic Hot Cut (21 fir  | No Standard                                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-3-01-2100  | Entire State | % Completed in one (1) Day one (1) to five (5) Lines - No Dispatch | Resale POTS                            | Parity with FP Retail                            | 74.13    | 57.14     | 487     | 7        | 361     | 4.00     | -16.98 | 0.00         | -1.41   |
| NH | 1-Nov-12     | AGGR    | PR-3-01-3140  | Entire State | % Completed in one (1) Day one (1) to five (5) Lines - No Dispatch | UNE POTS Platform                      | Parity with FP Retail                            | 74.13    | 76.92     | 487     | 28       | 361     | 20.00    | 2.80   | 0.00         | 0.05    |
| NH | 1-Nov-12     | AGGR    | PR-3-03-3343  | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - No       | UNE 2-Wire xDSL - Line Sharing         | Parity with VAD/DSNO and Retail Line Sharing     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-3-03-3343a | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - No       | UNE 2-Wire xDSL - Line Sharing         | 95% within the lesser of three (3) business days | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-3-03-3345  | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - No       | UNE 2-Wire xDSL - Line Splitting       | Parity with VAD/DSNO and Retail Line Sharing     | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-3-03-3345a | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - No       | UNE 2-Wire xDSL - Line Splitting       | 95% within the lesser of three (3) business days | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-3-06-2100  | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - Dispatch | Resale POTS                            | Parity with FP Retail                            | 23.58    | 60.00     | 424     | 5        | 100     | 3.00     | 36.42  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-3-06-3113  | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - Dispatch | UNE POTS Loop New                      | Parity with FP Retail                            | 23.58    | 17.24     | 424     | 29       | 100     | 5.00     | -6.34  | 0.00         | -1.01   |
| NH | 1-Nov-12     | AGGR    | PR-3-06-3140  | Entire State | % Completed in three (3) Days one (1) to five (5) Lines - Dispatch | UNE POTS Platform                      | Parity with FP Retail                            | 23.58    | 5.28      | 424     | 19       | 100     | 1.00     | -18.32 | 0.00         | -2.48   |
| NH | 1-Nov-12     | AGGR    | PR-3-08-3534  | Entire State | % Completed in five (5) days - No Dispatch                         | UNE Basic Hot Cut Loops (1-10 lines)   | 95%                                              | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-3-09-2100  | Entire State | % Completed in five (5) Days one (1) to five (5) Lines - Dispatch  | Resale POTS                            | Parity with FP Retail                            | 68.40    | 80.00     | 424     | 5        | 290     | 4.00     | 11.60  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-3-09-3113  | Entire State | % Completed in five (5) Days one (1) to five (5) Lines - Dispatch  | UNE POTS Loop New                      | Parity with FP Retail                            | 68.40    | 75.86     | 424     | 29       | 290     | 22.00    | 7.47   | 0.00         | 0.62    |
| NH | 1-Nov-12     | AGGR    | PR-3-09-3140  | Entire State | % Completed in five (5) Days one (1) to five (5) Lines - Dispatch  | UNE POTS Platform                      | Parity with FP Retail                            | 68.40    | 73.68     | 424     | 19       | 290     | 14.00    | 5.29   | 0.00         | 0.20    |
| NH | 1-Nov-12     | AGGR    | PR-3-10-3341  | Entire State | % Completed in six (6) Days one (1) to five (5) Lines - Total      | UNE 2-Wire Digital Loops               | Parity with FP Retail                            | 16.67    | NA        | 6       | NA       | 1       | NA       | -16.67 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-3-10-3342  | Entire State | % Completed in six (6) Days one (1) to five (5) Lines - Total      | UNE 2-Wire xDSL Loops                  | 95%                                              | NA       | 91.67     | NA      | 24       | NA      | 22.00    | 91.67  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-3-11-3528  | Entire State | % Completed in 10 Business Days                                    | UNE POTS Loop Basic Hot Cut (11 to 2   | 95%                                              | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-3-12-3531  | Entire State | % Completed in 15 Business Days                                    | UNE POTS Loop Large Job Hot Cut (1-    | No Standard                                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-3-12-3532  | Entire State | % Completed in 15 Business Days                                    | UNE POTS Loop Large Job Hot Cut (6     | No Standard                                      | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-3-13-3531  | Entire State | % Completed in 26 Business Days                                    | UNE POTS Loop Large Job Hot Cut (1-    | 98%                                              | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-3-13-3532  | Entire State | % Completed in 26 Business Days                                    | UNE POTS Loop Large Job Hot Cut (6     | 98%                                              | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-4-01-2210  | Entire State | % Missed Appointment - FairPoint - Total                           | Resale Specials DS0                    | Parity with FP Retail                            | 50.00    | NA        | 2       | NA       | 1       | NA       | -50.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-4-01-2211  | Entire State | % Missed Appointment - FairPoint - Total                           | Resale Specials DS1                    | Parity with FP Retail                            | 17.39    | NA        | 46      | NA       | 8       | NA       | -17.39 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-4-01-2213  | Entire State | % Missed Appointment - FairPoint - Total                           | Resale Specials DS3                    | Parity with FP Retail                            | 0.00     | NA        | 3       | NA       | 0       | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-4-01-2214  | Entire State | % Missed Appointment - FairPoint - Total                           | Resale Specials (Non DS0, Non DS1 &    | Parity with FP Retail                            | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-4-01-3210  | Entire State | % Missed Appointment - FairPoint - Total                           | UNE Specials DS0                       | Parity with FP Retail                            | 50.00    | NA        | 2       | NA       | 1       | NA       | -50.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-4-01-3211  | Entire State | % Missed Appointment - FairPoint - Total                           | UNE Specials DS1                       | Parity with FP Retail                            | 17.39    | 0.00      | 46      | 20       | 8       | 0.00     | -17.39 | 0.00         | 1.69    |
| NH | 1-Nov-12     | AGGR    | PR-4-01-3213  | Entire State | % Missed Appointment - FairPoint - Total                           | UNE Specials DS3                       | Parity with FP Retail                            | 0.00     | NA        | 3       | NA       | 0       | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-4-01-3214  | Entire State | % Missed Appointment - FairPoint - Total                           | UNE Specials (Non DS0, Non DS1 & N     | Parity with FP Retail                            | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-4-01-3510  | Entire State | % Missed Appointment - FairPoint - Total                           | UNE EEL                                | Parity with FP Retail                            | 17.39    | NA        | 46      | NA       | 8       | NA       | -17.39 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-4-01-3530  | Entire State | % Missed Appointment - FairPoint - Total                           | UNE IOF                                | Parity with FP Retail                            | 0.00     | NA        | 3       | NA       | 0       | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-4-02-2100  | Entire State | Average Delay Days - Total                                         | Resale POTS                            | Parity with FP Retail                            | 1.76     | 3.20      | 380     | 5        | 668     | 16.00    | 1.44   | 2.11         |         |
| NH | 1-Nov-12     | AGGR    | PR-4-02-2200  | Entire State | Average Delay Days - Total                                         | Resale Specials                        | Parity with FP Retail                            | 2.78     | NA        | 9       | NA       | 25      | NA       | -2.78  | 1.39         |         |
| NH | 1-Nov-12     | AGGR    | PR-4-02-2341  | Entire State | Average Delay Days - Total                                         | Resale 2-Wire Digital Services         | Parity with FP Retail                            | 1.00     | 2.00      | 1       | 1        | 1       | 2.00     | 1.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-4-02-3100  | Entire State | Average Delay Days - Total                                         | UNE POTS                               | Parity with FP Retail                            | 1.76     | 1.25      | 380     | 28       | 668     | 35.00    | -0.51  | 2.11         | 1.54    |
| NH | 1-Nov-12     | AGGR    | PR-4-02-3200  | Entire State | Average Delay Days - Total                                         | UNE Specials                           | Parity with FP Retail                            | 2.78     | NA        | 9       | NA       | 25      | NA       | -2.78  | 1.39         |         |

| ST | METRIC<br>_MONTH | CLEC_I<br>D | METRIC_ID    | GEO          | METRIC_DESC                                                      | PRODUCT_DESC                     | STANDARD                                     | FRP<br>PERF | CLEC<br>PERF | FRP_DEN | CLEC_DEN | FRP_NUM | CLEC_NUM | DIFF   | STANDARD_DEV | Z_SCORE |
|----|------------------|-------------|--------------|--------------|------------------------------------------------------------------|----------------------------------|----------------------------------------------|-------------|--------------|---------|----------|---------|----------|--------|--------------|---------|
| NH | 1-Nov-12         | AGGR        | PR-4-02-3341 | Entire State | Average Delay Days - Total                                       | UNE 2-Wire Digital Services      | Parity with FP Retail                        | 1.00        | NA           | 1       | NA       | 1       | NA       | -1.00  | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-02-3342 | Entire State | Average Delay Days - Total                                       | UNE 2-Wire xDSL Loops            | Parity with FP Retail                        | 2.00        | 1.20         | 1       | 5        | 2       | 6.00     | -0.80  | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-02-3343 | Entire State | Average Delay Days - Total                                       | UNE 2-Wire xDSL - Line Sharing   | Parity with VAD/DSNO and Retail Line Sharing | NA          | NA           | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-02-3345 | Entire State | Average Delay Days - Total                                       | UNE 2-Wire xDSL - Line Splitting | Parity with VAD/DSNO and Retail Line Sharing | NA          | NA           | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-02-3510 | Entire State | Average Delay Days - Total                                       | UNE EEL                          | Parity with FP Retail                        | 2.88        | NA           | 8       | NA       | 23      | NA       | -2.88  | 1.46         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-02-3530 | Entire State | Average Delay Days - Total                                       | UNE IOF                          | Parity with FP Retail                        | NA          | NA           | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-02-5000 | Entire State | Average Delay Days - Total                                       | Interconnection Trunks (CLEC)    | None: Analysis Only                          | NA          | NA           | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-03-2100 | Entire State | % Missed Appointment - Customer                                  | Resale POTS                      | No Standard                                  | NA          | 15.15        | NA      | 33       | NA      | 5.00     | 15.15  | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-03-2200 | Entire State | % Missed Appointment - Customer                                  | Resale Specials                  | No Standard                                  | NA          | NA           | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-03-2341 | Entire State | % Missed Appointment - Customer                                  | Resale 2-Wire Digital Services   | No Standard                                  | NA          | 50.00        | NA      | 2        | NA      | 1.00     | 50.00  | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-03-3100 | Entire State | % Missed Appointment - Customer                                  | UNE POTS                         | No Standard                                  | NA          | 14.97        | NA      | 187      | NA      | 28.00    | 14.97  | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-03-3200 | Entire State | % Missed Appointment - Customer                                  | UNE Specials                     | No Standard                                  | NA          | 0.00         | NA      | 20       | NA      | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-03-3341 | Entire State | % Missed Appointment - Customer                                  | UNE 2-Wire Digital Services      | No Standard                                  | NA          | NA           | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-03-3342 | Entire State | % Missed Appointment - Customer                                  | UNE 2-Wire xDSL Loops            | No Standard                                  | NA          | 13.16        | NA      | 38       | NA      | 5.00     | 13.16  | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-03-3343 | Entire State | % Missed Appointment - Customer                                  | UNE 2-Wire xDSL - Line Sharing   | No Standard                                  | NA          | NA           | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-03-3345 | Entire State | % Missed Appointment - Customer                                  | UNE 2-Wire xDSL - Line Splitting | No Standard                                  | NA          | NA           | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-03-3510 | Entire State | % Missed Appointment - Customer                                  | UNE EEL                          | No Standard                                  | NA          | NA           | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-03-3530 | Entire State | % Missed Appointment - Customer                                  | UNE IOF                          | No Standard                                  | NA          | NA           | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-03-5000 | Entire State | % Missed Appointment - Customer                                  | Interconnection Trunks (CLEC)    | No Standard                                  | NA          | 0.00         | NA      | 10       | NA      | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-04-2100 | Entire State | % Missed Appointment - FairPoint - Dispatch                      | Resale POTS                      | Parity with FP Retail                        | 27.59       | 22.22        | 522     | 9        | 144     | 2.00     | -5.36  | 0.00         | 0.08    |
| NH | 1-Nov-12         | AGGR        | PR-4-04-2341 | Entire State | % Missed Appointment - FairPoint - Dispatch                      | Resale 2-Wire Digital Services   | Parity with FP Retail                        | 0.00        | 100.00       | 6       | 1        | 0       | 1.00     | 100.00 | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-04-3113 | Entire State | % Missed Appointment - FairPoint - Dispatch                      | UNE POTS Loop New                | Parity with FP Retail                        | 27.59       | 19.35        | 522     | 31       | 144     | 6.00     | -8.23  | 0.00         | 0.78    |
| NH | 1-Nov-12         | AGGR        | PR-4-04-3140 | Entire State | % Missed Appointment - FairPoint - Dispatch                      | UNE POTS Platform                | Parity with FP Retail                        | 27.59       | 19.23        | 522     | 26       | 144     | 5.00     | -8.36  | 0.00         | 0.69    |
| NH | 1-Nov-12         | AGGR        | PR-4-04-3341 | Entire State | % Missed Appointment - FairPoint - Dispatch                      | UNE 2-Wire Digital Services      | Parity with FP Retail                        | 0.00        | NA           | 6       | NA       | 0       | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-04-3343 | Entire State | % Missed Appointment - FairPoint - Dispatch                      | UNE 2-Wire xDSL - Line Sharing   | Parity with VAD/DSNO and Retail Line Sharing | NA          | NA           | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-04-3345 | Entire State | % Missed Appointment - FairPoint - Dispatch                      | UNE 2-Wire xDSL - Line Splitting | Parity with VAD/DSNO and Retail Line Sharing | NA          | NA           | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-05-2100 | Entire State | % Missed Appointment - FairPoint - No Dispatch                   | Resale POTS                      | Parity with FP Retail                        | 5.53        | 12.50        | 4265    | 24       | 236     | 3.00     | 6.97   | 0.00         | -1.73   |
| NH | 1-Nov-12         | AGGR        | PR-4-05-2341 | Entire State | % Missed Appointment - FairPoint - No Dispatch                   | Resale 2-Wire Digital Services   | Parity with FP Retail                        | 50.00       | 0.00         | 2       | 1        | 1       | 0.00     | -50.00 | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-05-3113 | Entire State | % Missed Appointment - FairPoint - No Dispatch                   | UNE POTS Loop New                | Parity with FP Retail                        | 5.53        | 0.00         | 4265    | 2        | 236     | 0.00     | -5.53  | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-05-3140 | Entire State | % Missed Appointment - FairPoint - No Dispatch                   | UNE POTS Platform                | Parity with FP Retail                        | 5.53        | 10.24        | 4265    | 127      | 236     | 13.00    | 4.70   | 0.00         | -2.26   |
| NH | 1-Nov-12         | AGGR        | PR-4-05-3341 | Entire State | % Missed Appointment - FairPoint - No Dispatch                   | UNE 2-Wire Digital Services      | Parity with FP Retail                        | 50.00       | NA           | 2       | NA       | 1       | NA       | -50.00 | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-05-3343 | Entire State | % Missed Appointment - FairPoint - No Dispatch                   | UNE 2-Wire xDSL - Line Sharing   | Parity with VAD/DSNO and Retail Line Sharing | NA          | NA           | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-05-3345 | Entire State | % Missed Appointment - FairPoint - No Dispatch                   | UNE 2-Wire xDSL - Line Splitting | Parity with VAD/DSNO and Retail Line Sharing | NA          | NA           | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-07-3540 | Entire State | % On Time Performance - LNP Only                                 | UNE LNP                          | 95% on time                                  | NA          | 98.19        | NA      | 1107     | NA      | 1,087.00 | 98.19  | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-08-2200 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation | Resale Specials                  | No Standard                                  | NA          | NA           | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-08-2341 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation | Resale 2-Wire Digital Services   | No Standard                                  | NA          | 0.00         | NA      | 2        | NA      | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-08-3200 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation | UNE Specials                     | No Standard                                  | NA          | 0.00         | NA      | 20       | NA      | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-08-3341 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation | UNE 2-Wire Digital Services      | No Standard                                  | NA          | NA           | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-08-3342 | Entire State | % Missed Appointment - Customer - Due to Late Order Confirmation | UNE 2-Wire xDSL Loops            | No Standard                                  | NA          | 0.00         | NA      | 38       | NA      | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-14-3342 | Entire State | % Completed On Time - 2-Wire xDSL                                | UNE 2-Wire xDSL Loops            | 95% on time                                  | NA          | 91.67        | NA      | 36       | NA      | 33.00    | 91.67  | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-4-15-5000 | Entire State | % On Time Provisioning - Trunks                                  | Interconnection Trunks (CLEC)    | 95% on time                                  | NA          | 100.00       | NA      | 10       | NA      | 10.00    | 100.00 | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-5-01-2100 | Entire State | % Missed Appointment - FairPoint - Facilities                    | Resale POTS                      | Parity with FP Retail                        | 0.96        | 11.11        | 522     | 9        | 5       | 1.00     | 10.15  | 0.00         | -2.68   |
| NH | 1-Nov-12         | AGGR        | PR-5-01-2200 | Entire State | % Missed Appointment - FairPoint - Facilities                    | Resale Specials                  | Parity with FP Retail                        | 0.00        | NA           | 51      | NA       | 0       | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-5-01-2341 | Entire State | % Missed Appointment - FairPoint - Facilities                    | Resale 2-Wire Digital Services   | Parity with FP Retail                        | 0.00        | 0.00         | 6       | 1        | 0       | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-5-01-3112 | Entire State | % Missed Appointment - FairPoint - Facilities                    | UNE POTS Loop                    | Parity with FP Retail                        | 0.96        | 0.00         | 522     | 32       | 5       | 0.00     | -0.96  | 0.00         | 0.65    |
| NH | 1-Nov-12         | AGGR        | PR-5-01-3140 | Entire State | % Missed Appointment - FairPoint - Facilities                    | UNE POTS Platform                | Parity With FP Retail                        | 0.96        | 0.00         | 522     | 26       | 5       | 0.00     | -0.96  | 0.00         | 0.78    |
| NH | 1-Nov-12         | AGGR        | PR-5-01-3200 | Entire State | % Missed Appointment - FairPoint - Facilities                    | UNE Specials                     | Parity with FP Retail                        | 0.00        | 0.00         | 51      | 20       | 0       | 0.00     | 0.00   | 0.00         | 5.00    |
| NH | 1-Nov-12         | AGGR        | PR-5-01-3341 | Entire State | % Missed Appointment - FairPoint - Facilities                    | UNE 2-Wire Digital Services      | Parity with FP Retail                        | 0.00        | NA           | 6       | NA       | 0       | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-5-01-3342 | Entire State | % Missed Appointment - FairPoint - Facilities                    | UNE 2-Wire xDSL Loops            | Parity with VAD/DSNO and Retail Line Sharing | 6.47        | 0.00         | 1700    | 30       | 110     | 0.00     | -6.47  | 0.00         | 1.09    |
| NH | 1-Nov-12         | AGGR        | PR-5-01-3343 | Entire State | % Missed Appointment - FairPoint - Facilities                    | UNE 2-Wire xDSL - Line Sharing   | Parity with VAD/DSNO and Retail Line Sharing | NA          | NA           | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-5-01-3345 | Entire State | % Missed Appointment - FairPoint - Facilities                    | UNE 2-Wire xDSL - Line Splitting | Parity with VAD/DSNO and Retail Line Sharing | NA          | NA           | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-5-01-5000 | Entire State | % Missed Appointment - FairPoint - Facilities                    | Interconnection Trunks (CLEC)    | Parity with FP Retail                        | 0.00        | 0.00         | 2       | 10       | 0       | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-5-02-2100 | Entire State | % Orders Held for Facilities > 15 Days                           | Resale POTS                      | Parity with FP Retail                        | 0.19        | 0.00         | 522     | 9        | 1       | 0.00     | -0.19  | 0.00         | 2.12    |
| NH | 1-Nov-12         | AGGR        | PR-5-02-2200 | Entire State | % Orders Held for Facilities > 15 Days                           | Resale Specials                  | Parity with FP Retail                        | 0.00        | NA           | 51      | NA       | 0       | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-5-02-2341 | Entire State | % Orders Held for Facilities > 15 Days                           | Resale 2-Wire Digital Services   | Parity with FP Retail                        | 0.00        | 0.00         | 6       | 1        | 0       | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12         | AGGR        | PR-5-02-3112 | Entire State | % Orders Held for Facilities > 15 Days                           | UNE POTS Loop                    | Parity with FP Retail                        | 0.19        | 0.00         | 522     | 32       | 1       | 0.00     | -0.19  | 0.00         | 1.57    |
| NH | 1-Nov-12         | AGGR        | PR-5-02-3140 | Entire State | % Orders Held for Facilities > 15 Days                           | UNE POTS Platform                | Parity With FP Retail                        | 0.19        | 0.00         | 522     | 26       | 1       | 0.00     | -0.19  | 0.00         | 1.67    |

| ST | METRIC_MONTH | CLEC_ID | METRIC_ID    | GEO          | METRIC_DESC                                                   | PRODUCT_DESC                            | STANDARD                                     | FRP_PERF | CLEC_PERF | FRP_DEN | CLEC_DEN | FRP_NUM | CLEC_NUM | DIFF   | STANDARD_DEV | Z_SCORE |
|----|--------------|---------|--------------|--------------|---------------------------------------------------------------|-----------------------------------------|----------------------------------------------|----------|-----------|---------|----------|---------|----------|--------|--------------|---------|
| NH | 1-Nov-12     | AGGR    | PR-5-02-3200 | Entire State | % Orders Held for Facilities > 15 Days                        | UNE Specials                            | Parity with FP Retail                        | 0.00     | 0.00      | 51      | 20       | 0       | 0.00     | 0.00   | 0.00         | 5.00    |
| NH | 1-Nov-12     | AGGR    | PR-5-02-3341 | Entire State | % Orders Held for Facilities > 15 Days                        | UNE 2-Wire Digital Services             | Parity with FP Retail                        | 0.00     | NA        | 6       | NA       | 0       | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-5-02-3342 | Entire State | % Orders Held for Facilities > 15 Days                        | UNE 2-Wire xDSL Loops                   | Parity with VAD/DSNO and Retail Line Sharing | 1.65     | 0.00      | 1700    | 30       | 28      | 0.00     | -1.65  | 0.00         | 0.28    |
| NH | 1-Nov-12     | AGGR    | PR-5-02-3343 | Entire State | % Orders Held for Facilities > 15 Days                        | UNE 2-Wire xDSL - Line Sharing          | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-5-02-3345 | Entire State | % Orders Held for Facilities > 15 Days                        | UNE 2-Wire xDSL - Line Splitting        | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-5-02-5000 | Entire State | % Orders Held for Facilities > 15 Days                        | Interconnection Trunks (CLEC)           | Parity with FP Retail                        | 0.00     | 0.00      | 2       | 10       | 0       | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-5-03-5000 | Entire State | % Orders Held for Facilities > 60 Days                        | Interconnection Trunks (CLEC)           | Parity with FP Retail                        | 0.00     | 0.00      | 2       | 10       | 0       | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-5-04-3112 | Entire State | % Orders Cancelled (> five (5) days) after Due Date - Due to  | UNE POTS Loop                           | No Standard                                  | NA       | 0.00      | NA      | 42       | NA      | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-5-04-3200 | Entire State | % Orders Cancelled (> five (5) days) after Due Date - Due to  | UNE Specials                            | No Standard                                  | NA       | 0.00      | NA      | 20       | NA      | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-5-04-3341 | Entire State | % Orders Cancelled (> five (5) days) after Due Date - Due to  | UNE 2-Wire Digital Services             | No Standard                                  | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-5-04-3342 | Entire State | % Orders Cancelled (> five (5) days) after Due Date - Due to  | UNE 2-Wire xDSL Loops                   | No Standard                                  | NA       | 2.22      | NA      | 45       | NA      | 1.00     | 2.22   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-01-2100 | Entire State | % Installation Troubles reported within 30 Days               | Resale POTS                             | Parity with FP Retail for Found Troubles     | 8.54     | 22.22     | 1229    | 18       | 105     | 4.00     | 13.68  | 0.00         | -2.15   |
| NH | 1-Nov-12     | AGGR    | PR-6-01-2200 | Entire State | % Installation Troubles reported within 30 Days               | Resale Specials                         | Parity with FP Retail for Found Troubles     | 0.00     | NA        | 12      | NA       | 0       | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-01-2341 | Entire State | % Installation Troubles reported within 30 Days               | Resale 2-Wire Digital Services          | Parity with FP Retail for Found Troubles     | 0.00     | 0.00      | 34      | 3        | 0       | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-01-3113 | Entire State | % Installation Troubles reported within 30 Days               | UNE POTS - Loop - New                   | Parity with FP Retail for Found Troubles     | 5.18     | 9.84      | 618     | 61       | 32      | 6.00     | 4.66   | 0.00         | -1.69   |
| NH | 1-Nov-12     | AGGR    | PR-6-01-3140 | Entire State | % Installation Troubles reported within 30 Days               | UNE POTS Platform                       | Parity With FP Retail For Found Troubles     | 8.54     | 6.14      | 1229    | 114      | 105     | 7.00     | -2.40  | 0.00         | 0.69    |
| NH | 1-Nov-12     | AGGR    | PR-6-01-3200 | Entire State | % Installation Troubles reported within 30 Days               | UNE Specials                            | Parity with FP Retail for Found Troubles     | 0.00     | 0.00      | 12      | 7        | 0       | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-01-3341 | Entire State | % Installation Troubles reported within 30 Days               | UNE 2-Wire Digital Services             | Parity with FP Retail for Found Troubles     | 5.18     | NA        | 618     | NA       | 32      | NA       | -5.18  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-01-3342 | Entire State | % Installation Troubles reported within 30 Days               | UNE 2-Wire xDSL Loops                   | Parity with FP Retail for Found Troubles     | 5.18     | 15.38     | 618     | 52       | 32      | 8.00     | 10.21  | 0.00         | -2.86   |
| NH | 1-Nov-12     | AGGR    | PR-6-01-3343 | Entire State | % Installation Troubles reported within 30 Days               | UNE 2-Wire xDSL - Line Sharing          | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-01-3345 | Entire State | % Installation Troubles reported within 30 Days               | UNE 2-Wire xDSL - Line Splitting        | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-01-5000 | Entire State | % Installation Troubles reported within 30 Days               | Interconnection Trunks (CLEC)           | Parity with FP Retail for Found Troubles     | 0.00     | 0.00      | 2       | 51       | 0       | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-02-3520 | Entire State | % Installation Troubles reported within seven (7) Days        | UNE Loop Basic Hot Cut (all line size)  | 2%                                           | NA       | 0.00      | NA      | 100      | NA      | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-02-3523 | Entire State | % Installation Troubles reported within seven (7) Days        | UNE Loop - Large Job Hot Cut (all line  | 2%                                           | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-02-3525 | Entire State | % Installation Troubles reported within seven (7) Days        | UNE Loop - Batch Hot Cut (all line size | 2%                                           | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-03-2100 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | Resale POTS                             | No Standard                                  | NA       | 0.00      | NA      | 18       | NA      | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-03-2200 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | Resale Specials                         | No Standard                                  | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-03-2341 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | Resale 2-Wire Digital Services          | No Standard                                  | NA       | 0.00      | NA      | 3        | NA      | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-03-3112 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | UNE POTS Loop                           | No Standard                                  | NA       | 0.00      | NA      | 61       | NA      | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-03-3140 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | UNE POTS Platform                       | No Standard                                  | NA       | 0.88      | NA      | 114      | NA      | 1.00     | 0.88   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-03-3200 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | UNE Specials                            | No Standard                                  | NA       | 14.29     | NA      | 7        | NA      | 1.00     | 14.29  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-03-3341 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | UNE 2-Wire Digital Services             | No Standard                                  | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-03-3342 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | UNE 2-Wire xDSL Loops                   | No Standard                                  | NA       | 11.54     | NA      | 52       | NA      | 6.00     | 11.54  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-03-3343 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | UNE 2-Wire xDSL - Line Sharing          | No Standard                                  | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-03-3345 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | UNE 2-Wire xDSL - Line Splitting        | No Standard                                  | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-6-03-5000 | Entire State | % Installation Troubles reported within 30 Days - FOK/TOK/CPE | Interconnection Trunks (CLEC)           | No Standard                                  | NA       | 0.00      | NA      | 51       | NA      | 0.00     | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-8-01-2100 | Entire State | Percent Open Orders in a Hold Status > 30 Days                | Resale POTS                             | Parity with FairPoint Retail                 | 2.95     | 15.15     | 4787    | 33       | 141     | 5.00     | 12.21  | 0.00         | -3.36   |
| NH | 1-Nov-12     | AGGR    | PR-8-01-2200 | Entire State | Percent Open Orders in a Hold Status > 30 Days                | Resale Specials                         | Parity with FairPoint Retail                 | 19.61    | NA        | 51      | NA       | 10      | NA       | -19.61 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-8-01-2341 | Entire State | Percent Open Orders in a Hold Status > 30 Days                | Resale 2-Wire Digital Services          | Parity with FairPoint Retail                 | 62.50    | 0.00      | 8       | 2        | 5       | 0.00     | -62.50 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-8-01-3100 | Entire State | Percent Open Orders in a Hold Status > 30 Days                | UNE POTS                                | Parity with FairPoint Retail                 | 2.95     | 8.56      | 4787    | 187      | 141     | 16.00    | 5.61   | 0.00         | -3.81   |
| NH | 1-Nov-12     | AGGR    | PR-8-01-3200 | Entire State | Percent Open Orders in a Hold Status > 30 Days                | UNE Specials                            | Parity with FairPoint Retail                 | 19.61    | 5.00      | 51      | 20       | 10      | 1.00     | -14.61 | 0.00         | 1.18    |
| NH | 1-Nov-12     | AGGR    | PR-8-01-3341 | Entire State | Percent Open Orders in a Hold Status > 30 Days                | UNE 2-Wire Digital Services             | Parity with FairPoint Retail                 | 62.50    | NA        | 8       | NA       | 5       | NA       | -62.50 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-8-01-3342 | Entire State | Percent Open Orders in a Hold Status > 30 Days                | UNE 2-Wire xDSL Loops                   | Parity with FairPoint Retail                 | 50.00    | 0.00      | 2       | 38       | 1       | 0.00     | -50.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-8-01-3343 | Entire State | Percent Open Orders in a Hold Status > 30 Days                | UNE 2-Wire xDSL - Line Sharing          | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-8-01-3345 | Entire State | Percent Open Orders in a Hold Status > 30 Days                | UNE 2-Wire xDSL - Line Splitting        | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-8-01-3510 | Entire State | Percent Open Orders in a Hold Status > 30 Days                | UNE EEL                                 | Parity with FairPoint Retail                 | 17.39    | 0.00      | 46      | 0        | 8       | 1.00     | -17.39 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-8-01-3530 | Entire State | Percent Open Orders in a Hold Status > 30 Days                | UNE tOF                                 | Parity with FairPoint Retail                 | 33.33    | NA        | 3       | NA       | 1       | NA       | -33.33 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-8-01-5000 | Entire State | Percent Open Orders in a Hold Status > 30 Days                | Interconnection Trunks (CLEC)           | Parity with FairPoint Retail                 | 0.00     | 10.00     | 2       | 10       | 0       | 1.00     | 10.00  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-8-02-2100 | Entire State | Percent Open Orders in a Hold Status > 90 Days                | Resale POTS                             | Parity with FairPoint Retail                 | 2.55     | 15.15     | 4787    | 33       | 122     | 5.00     | 12.60  | 0.00         | -3.58   |
| NH | 1-Nov-12     | AGGR    | PR-8-02-2200 | Entire State | Percent Open Orders in a Hold Status > 90 Days                | Resale Specials                         | Parity with FairPoint Retail                 | 13.73    | NA        | 51      | NA       | 7       | NA       | -13.73 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-8-02-2341 | Entire State | Percent Open Orders in a Hold Status > 90 Days                | Resale 2-Wire Digital Services          | Parity with FairPoint Retail                 | 50.00    | 0.00      | 8       | 2        | 4       | 0.00     | -50.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-8-02-3100 | Entire State | Percent Open Orders in a Hold Status > 90 Days                | UNE POTS                                | Parity with FairPoint Retail                 | 2.55     | 6.42      | 4787    | 187      | 122     | 12.00    | 3.87   | 0.00         | -2.98   |
| NH | 1-Nov-12     | AGGR    | PR-8-02-3200 | Entire State | Percent Open Orders in a Hold Status > 90 Days                | UNE Specials                            | Parity with FairPoint Retail                 | 13.73    | 5.00      | 51      | 20       | 7       | 1.00     | -8.73  | 0.00         | 0.59    |
| NH | 1-Nov-12     | AGGR    | PR-8-02-3341 | Entire State | Percent Open Orders in a Hold Status > 90 Days                | UNE 2-Wire Digital Services             | Parity with FairPoint Retail                 | 50.00    | NA        | 8       | NA       | 4       | NA       | -50.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-8-02-3342 | Entire State | Percent Open Orders in a Hold Status > 90 Days                | UNE 2-Wire xDSL Loops                   | Parity with FairPoint Retail                 | 50.00    | 0.00      | 2       | 38       | 1       | 0.00     | -50.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-8-02-3343 | Entire State | Percent Open Orders in a Hold Status > 90 Days                | UNE 2-Wire xDSL - Line Sharing          | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-8-02-3345 | Entire State | Percent Open Orders in a Hold Status > 90 Days                | UNE 2-Wire xDSL - Line Splitting        | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00   | 0.00         |         |



| ST | METRIC_MONTH | CLEC_ID | METRIC_ID    | GEO          | METRIC_DESC                                                    | PRODUCT_DESC                             | STANDARD                                               | FRP_PERF | CLEC_PERF | FRP_DEN | CLEC_DEN | FRP_NUM | CLEC_NUM   | DIFF   | STANDARD_DEV | Z_SCORE |
|----|--------------|---------|--------------|--------------|----------------------------------------------------------------|------------------------------------------|--------------------------------------------------------|----------|-----------|---------|----------|---------|------------|--------|--------------|---------|
| NH | 1-Nov-12     | AGGR    | PR-8-02-3510 | Entire State | Percent Open Orders in a Hold Status > 90 Days                 | UNE EEL                                  | Parity with FairPoint Retail                           | 10.87    | 0.00      | 48      | 0        | 5       | 1.00       | -10.87 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-8-02-3530 | Entire State | Percent Open Orders in a Hold Status > 90 Days                 | UNE IOF                                  | Parity with FairPoint Retail                           | 33.33    | NA        | 3       | NA       | 1       | NA         | -33.33 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-8-02-5000 | Entire State | Percent Open Orders in a Hold Status > 90 Days                 | Interconnection Trunks (CLEC)            | Parity with FairPoint Retail                           | 0.00     | 0.00      | 2       | 10       | 0       | 0.00       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-9-01-3520 | Entire State | % On Time Performance - Hot Cut                                | UNE Loop - Basic Hot Cut (all line size) | 95% Completed Within Window                            | NA       | 100.00    | NA      | 18       | NA      | 18.00      | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-9-01-3523 | Entire State | % On Time Performance - Hot Cut                                | UNE Loop - Large Job Hot Cut (all line)  | 95% Completed Within Window                            | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-9-01-3525 | Entire State | % On Time Performance - Hot Cut                                | UNE Loop - Batch Hot Cut Loop (all lin   | 95% Completed Within Window                            | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-9-04-3525 | Entire State | % On Time Batch Due Date                                       | UNE Loop - Batch Hot Cut                 | 95% within six business days                           | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | PR-9-08-3533 | Entire State | Average Duration of Hot Cut Installation Troubles              | UNE POTS - Loop - Hot Cut Total          | Parity with FairPoint Retail                           | 21.43    | NA        | 206     | NA       | 4415    | NA         | -21.43 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-1-01-6050 | Entire State | Average Response Time - Create Trouble                         | LSI-TA                                   | Parity with Retail plus not more than four (4) seconds | 2.54     | 19.58     | 10329   | 2264     | 26258   | 44,280.00  | 17.02  | 0.00         | 5.00    |
| NH | 1-Nov-12     | AGGR    | MR-1-02-6050 | Entire State | Average Response Time - Status Trouble                         | LSI-TA                                   | Parity with Retail plus not more than four (4) seconds | 2.15     | 73.81     | 99400   | 31       | 213494  | 2,288.00   | 71.66  | 0.00         | 5.00    |
| NH | 1-Nov-12     | AGGR    | MR-1-03-6050 | Entire State | Average Response Time - Modify Trouble                         | LSI-TA                                   | Parity with Retail plus not more than four (4) seconds | 1.77     | 71.02     | 3330    | 168      | 5908    | 11,221.00  | 69.24  | 0.00         | 5.00    |
| NH | 1-Nov-12     | AGGR    | MR-1-04-6050 | Entire State | Average Response Time - Request Cancellation of Trouble        | LSI-TA                                   | Parity with Retail plus not more than four (4) seconds | 1.48     | 68.92     | 477     | 13       | 705     | 896.00     | 67.45  | 0.00         | 5.00    |
| NH | 1-Nov-12     | AGGR    | MR-1-05-6050 | Entire State | Average Response Time - Trouble Report History (by TN/Circuit) | LSI-TA                                   | Parity with Retail plus not more than four (4) seconds | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-1-06-6050 | Entire State | Average Response Time - Test Trouble (POTS Only)               | LSI-TA                                   | Parity with Retail plus not more than four (4) seconds | NA       | 177.86    | NA      | 615      | NA      | 109,383.00 | 177.86 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-1-07-6060 | Entire State | % On-Time Ticket Closure on Bonded Open Tickets by FairPoint.  | EBTA                                     | 98% on-time                                            | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-1-07-6095 | Entire State | % On-Time Ticket Closure on Bonded Open Tickets by FairPoint.  | TAXI                                     | 98% on-time                                            | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-1-08-6060 | Entire State | % On-Time - Create Trouble                                     | EBTA                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-1-08-6095 | Entire State | % On-Time - Create Trouble                                     | TAXI                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-1-09-6060 | Entire State | % On-Time - Status Trouble                                     | EBTA                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-1-09-6095 | Entire State | % On-Time - Status Trouble                                     | TAXI                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-1-10-6060 | Entire State | % On-Time - Modify Trouble                                     | EBTA                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-1-10-6095 | Entire State | % On-Time - Modify Trouble                                     | TAXI                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-1-11-6060 | Entire State | % On-Time - Request Cancellation of Trouble                    | EBTA                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-1-11-6095 | Entire State | % On-Time - Request Cancellation of Trouble                    | TAXI                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-1-12-6060 | Entire State | % On-Time - Test Trouble (POTS Only)                           | EBTA                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-1-12-6095 | Entire State | % On-Time - Test Trouble (POTS Only)                           | TAXI                                     | 95% within 2 minutes                                   | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-01-2200 | Entire State | Network Trouble Report Rate                                    | Resale Specials                          | Parity with FairPoint Retail                           | 0.19     | 0.00      | 25192   | 122      | 48      | 0.00       | -0.19  | 0.00         | 0.82    |
| NH | 1-Nov-12     | AGGR    | MR-2-01-3200 | Entire State | Network Trouble Report Rate                                    | UNE Specials                             | Parity with FairPoint Retail                           | 0.19     | 228.57    | 25192   | 21       | 48      | 48.00      | 228.38 | 0.00         | -5.00   |
| NH | 1-Nov-12     | AGGR    | MR-2-01-5000 | Entire State | Network Trouble Report Rate                                    | Interconnection Trunks (CLEC)            | Parity with FairPoint Retail                           | NA       | 0.00      | NA      | 0        | NA      | 5.00       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-02-2100 | Entire State | Network Trouble Report Rate - Loop                             | Resale POTS                              | Parity with FairPoint Retail                           | 1.23     | 0.47      | 225965  | 5495     | 2779    | 26.00      | -0.76  | 0.00         | 5.00    |
| NH | 1-Nov-12     | AGGR    | MR-2-02-2341 | Entire State | Network Trouble Report Rate - Loop                             | Resale 2-Wire Digital Services           | Parity with FairPoint Retail                           | 0.15     | 0.00      | 2056    | 298      | 3       | 0.00       | -0.15  | 0.00         | 0.43    |
| NH | 1-Nov-12     | AGGR    | MR-2-02-3112 | Entire State | Network Trouble Report Rate - Loop                             | UNE POTS Loop                            | Parity with FairPoint Retail                           | 1.23     | 0.47      | 225965  | 23047    | 2779    | 108.00     | -0.76  | 0.00         | 5.00    |
| NH | 1-Nov-12     | AGGR    | MR-2-02-3140 | Entire State | Network Trouble Report Rate - Loop                             | UNE POTS Platform                        | Parity With FairPoint Retail                           | 1.23     | 0.49      | 225965  | 20612    | 2779    | 101.00     | -0.74  | 0.00         | 5.00    |
| NH | 1-Nov-12     | AGGR    | MR-2-02-3341 | Entire State | Network Trouble Report Rate - Loop                             | UNE 2-Wire Digital Loops                 | Parity with FairPoint Retail                           | 1.22     | 0.00      | 227144  | 2        | 2779    | 0.00       | -1.22  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-02-3342 | Entire State | Network Trouble Report Rate - Loop                             | UNE 2-Wire xDSL Loops                    | Parity with FairPoint Retail                           | 1.22     | 1.29      | 227144  | 2553     | 2779    | 33.00      | 0.07   | 0.00         | -0.43   |
| NH | 1-Nov-12     | AGGR    | MR-2-02-3343 | Entire State | Network Trouble Report Rate - Loop                             | UNE 2-Wire xDSL - Line Sharing           | Parity with VAD/DSNO and Retail Line Sharing           | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-02-3345 | Entire State | Network Trouble Report Rate - Loop                             | UNE 2-Wire xDSL - Line Splitting         | Parity with VAD/DSNO and Retail Line Sharing           | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-03-2100 | Entire State | Network Trouble Report Rate - Central Office                   | Resale POTS                              | Parity with FairPoint Retail                           | 0.10     | 0.02      | 225965  | 5495     | 229     | 1.00       | -0.08  | 0.00         | 1.94    |
| NH | 1-Nov-12     | AGGR    | MR-2-03-2341 | Entire State | Network Trouble Report Rate - Central Office                   | Resale 2-Wire Digital Services           | Parity with FairPoint Retail                           | 0.00     | 0.34      | 2056    | 298      | 0       | 1.00       | 0.34   | 0.00         | -5.00   |
| NH | 1-Nov-12     | AGGR    | MR-2-03-3112 | Entire State | Network Trouble Report Rate - Central Office                   | UNE POTS Loop                            | Parity with FairPoint Retail                           | 0.02     | 0.05      | 225965  | 23047    | 56      | 12.00      | 0.03   | 0.00         | -2.37   |
| NH | 1-Nov-12     | AGGR    | MR-2-03-3140 | Entire State | Network Trouble Report Rate - Central Office                   | UNE POTS Platform                        | Parity With FairPoint Retail                           | 0.10     | 0.11      | 225965  | 20612    | 229     | 22.00      | 0.01   | 0.00         | -0.37   |
| NH | 1-Nov-12     | AGGR    | MR-2-03-3341 | Entire State | Network Trouble Report Rate - Central Office                   | UNE 2-Wire Digital Loops                 | Parity with FairPoint Retail                           | 0.10     | 50.00     | 227144  | 2        | 229     | 1.00       | 49.90  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-03-3342 | Entire State | Network Trouble Report Rate - Central Office                   | UNE 2-Wire xDSL Loops                    | Parity with FairPoint Retail                           | 0.02     | 0.24      | 227144  | 2553     | 56      | 6.00       | 0.21   | 0.00         | -4.38   |
| NH | 1-Nov-12     | AGGR    | MR-2-03-3343 | Entire State | Network Trouble Report Rate - Central Office                   | UNE 2-Wire xDSL - Line Sharing           | Parity with VAD/DSNO and Retail Line Sharing           | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-03-3345 | Entire State | Network Trouble Report Rate - Central Office                   | UNE 2-Wire xDSL - Line Splitting         | Parity with VAD/DSNO and Retail Line Sharing           | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-04-2100 | Entire State | % Subsequent Reports                                           | Resale POTS                              | No Standard                                            | NA       | 0.00      | NA      | 27       | NA      | 0.00       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-04-2341 | Entire State | % Subsequent Reports                                           | Resale 2-Wire Digital Services           | No Standard                                            | NA       | 0.00      | NA      | 1        | NA      | 0.00       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-04-3112 | Entire State | % Subsequent Reports                                           | UNE POTS Loop                            | No Standard                                            | NA       | 0.00      | NA      | 120      | NA      | 0.00       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-04-3140 | Entire State | % Subsequent Reports                                           | UNE POTS Platform                        | No Standard                                            | NA       | 0.00      | NA      | 123      | NA      | 0.00       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-04-3341 | Entire State | % Subsequent Reports                                           | UNE 2-Wire Digital Loops                 | No Standard                                            | NA       | 0.00      | NA      | 1        | NA      | 0.00       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-04-3342 | Entire State | % Subsequent Reports                                           | UNE 2-Wire xDSL Loops                    | No Standard                                            | NA       | 0.00      | NA      | 39       | NA      | 0.00       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-04-3343 | Entire State | % Subsequent Reports                                           | UNE 2-Wire xDSL - Line Sharing           | No Standard                                            | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-04-3345 | Entire State | % Subsequent Reports                                           | UNE 2-Wire xDSL - Line Splitting         | No Standard                                            | NA       | NA        | NA      | NA       | NA      | NA         | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-05-2100 | Entire State | % CPE/TOK/FOK Trouble Report Rate                              | Resale POTS                              | No Standard                                            | NA       | 0.56      | NA      | 5495     | NA      | 31.00      | 0.56   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-05-2200 | Entire State | % CPE/TOK/FOK Trouble Report Rate                              | Resale Specials                          | No Standard                                            | NA       | 1.64      | NA      | 122      | NA      | 2.00       | 1.64   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-05-2341 | Entire State | % CPE/TOK/FOK Trouble Report Rate                              | Resale 2-Wire Digital Services           | No Standard                                            | NA       | 0.00      | NA      | 298      | NA      | 0.00       | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-05-3112 | Entire State | % CPE/TOK/FOK Trouble Report Rate                              | UNE POTS Loop                            | No Standard                                            | NA       | 0.37      | NA      | 23047    | NA      | 86.00      | 0.37   | 0.00         |         |

| ST | METRIC_MONTH | CLEC_ID | METRIC_ID    | GEO          | METRIC_DESC                                  | PRODUCT_DESC                          | STANDARD                                     | FRP_PERF | CLEC_PERF | FRP_DEN | CLEC_DEN | FRP_NUM | CLEC_NUM | DIFF    | STANDARD_DEV | Z_SCORE |
|----|--------------|---------|--------------|--------------|----------------------------------------------|---------------------------------------|----------------------------------------------|----------|-----------|---------|----------|---------|----------|---------|--------------|---------|
| NH | 1-Nov-12     | AGGR    | MR-2-05-3140 | Entire State | % CPE/TOK/FOK Trouble Report Rate            | UNE POTS Platform                     | No Standard                                  | NA       | 0.57      | NA      | 20812    | NA      | 118.00   | 0.57    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-05-3200 | Entire State | % CPE/TOK/FOK Trouble Report Rate            | UNE Specials                          | No Standard                                  | NA       | 123.81    | NA      | 21       | NA      | 26.00    | 123.81  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-05-3341 | Entire State | % CPE/TOK/FOK Trouble Report Rate            | UNE 2-Wire Digital Loops              | No Standard                                  | NA       | 0.00      | NA      | 2        | NA      | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-05-3342 | Entire State | % CPE/TOK/FOK Trouble Report Rate            | UNE 2-Wire xDSL Loops                 | No Standard                                  | NA       | 1.68      | NA      | 2553     | NA      | 43.00    | 1.68    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-05-3343 | Entire State | % CPE/TOK/FOK Trouble Report Rate            | UNE 2-Wire xDSL - Line Sharing        | No Standard                                  | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-2-05-3345 | Entire State | % CPE/TOK/FOK Trouble Report Rate            | UNE 2-Wire xDSL - Line Splitting      | No Standard                                  | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-01-2110 | Entire State | % Missed Repair Appointment - Loop           | Resale POTS Business                  | Parity with FP Retail                        | 22.74    | 7.69      | 387     | 26       | 88      | 2.00     | -15.05  | 0.00         | 1.64    |
| NH | 1-Nov-12     | AGGR    | MR-3-01-2120 | Entire State | % Missed Repair Appointment - Loop           | Resale POTS Residence                 | Parity with FP Retail                        | 13.34    | NA        | 2392    | NA       | 319     | NA       | -13.34  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-01-2341 | Entire State | % Missed Repair Appointment - Loop           | Resale 2-Wire Digital Services        | Parity with FP Retail                        | 0.00     | NA        | 3       | NA       | 0       | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-01-3112 | Entire State | % Missed Repair Appointment - Loop           | UNE POTS Loop                         | Parity with FP Retail                        | 14.65    | 12.96     | 2779    | 108      | 407     | 14.00    | -1.68   | 0.00         | 0.32    |
| NH | 1-Nov-12     | AGGR    | MR-3-01-3144 | Entire State | % Missed Repair Appointment - Loop           | UNE Platform Business                 | Parity With FP Retail                        | 22.74    | 15.15     | 387     | 66       | 88      | 10.00    | -7.59   | 0.00         | 1.24    |
| NH | 1-Nov-12     | AGGR    | MR-3-01-3145 | Entire State | % Missed Repair Appointment - Loop           | UNE Platform Residence                | Parity With FP Retail                        | 13.34    | 5.71      | 2392    | 35       | 319     | 2.00     | -7.62   | 0.00         | 1.09    |
| NH | 1-Nov-12     | AGGR    | MR-3-01-3342 | Entire State | % Missed Repair Appointment - Loop           | UNE 2-Wire Digital Loops              | Parity with FP Retail                        | 14.65    | NA        | 2779    | NA       | 407     | NA       | -14.65  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-01-3343 | Entire State | % Missed Repair Appointment - Loop           | UNE 2-Wire xDSL Loops                 | Parity with FP Retail                        | 14.65    | 9.09      | 2779    | 33       | 407     | 3.00     | -5.55   | 0.00         | 0.61    |
| NH | 1-Nov-12     | AGGR    | MR-3-01-3345 | Entire State | % Missed Repair Appointment - Loop           | UNE 2-Wire xDSL - Line Sharing        | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-01-3345 | Entire State | % Missed Repair Appointment - Loop           | UNE 2-Wire xDSL - Line Splitting      | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-02-2110 | Entire State | % Missed Repair Appointment - Central Office | Resale POTS Business                  | Parity with FP Retail                        | 12.00    | 0.00      | 75      | 1        | 9       | 0.00     | -12.00  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-02-2120 | Entire State | % Missed Repair Appointment - Central Office | Resale POTS Residence                 | Parity with FP Retail                        | 3.90     | NA        | 154     | NA       | 6       | NA       | -3.90   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-02-2341 | Entire State | % Missed Repair Appointment - Central Office | Resale 2-Wire Digital Services        | Parity with FP Retail                        | NA       | 0.00      | NA      | 1        | NA      | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-02-3112 | Entire State | % Missed Repair Appointment - Central Office | UNE POTS Loop                         | Parity with FP Retail                        | 8.93     | 25.00     | 56      | 12       | 5       | 3.00     | 16.07   | 0.00         | -1.91   |
| NH | 1-Nov-12     | AGGR    | MR-3-02-3144 | Entire State | % Missed Repair Appointment - Central Office | UNE Platform Business                 | Parity With FP Retail                        | 12.00    | 0.00      | 75      | 19       | 9       | 0.00     | -12.00  | 0.00         | 1.18    |
| NH | 1-Nov-12     | AGGR    | MR-3-02-3145 | Entire State | % Missed Repair Appointment - Central Office | UNE Platform Residence                | Parity With FP Retail                        | 3.90     | 33.33     | 164     | 3        | 6       | 1.00     | 29.44   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-02-3341 | Entire State | % Missed Repair Appointment - Central Office | UNE 2-Wire Digital Loops              | Parity with FP Retail                        | 8.93     | 0.00      | 56      | 1        | 5       | 0.00     | -8.93   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-02-3342 | Entire State | % Missed Repair Appointment - Central Office | UNE 2-Wire xDSL Loops                 | Parity with FP Retail                        | 8.93     | 0.00      | 56      | 6        | 5       | 0.00     | -8.93   | 0.00         | 0.23    |
| NH | 1-Nov-12     | AGGR    | MR-3-02-3343 | Entire State | % Missed Repair Appointment - Central Office | UNE 2-Wire xDSL - Line Sharing        | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-02-3345 | Entire State | % Missed Repair Appointment - Central Office | UNE 2-Wire xDSL - Line Splitting      | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-03-2100 | Entire State | % CPE/TOK/FOK - Missed Appointment           | Resale POTS                           | No Standard                                  | 11.67    | 12.90     | 1020    | 31       | 119     | 4.00     | 1.24    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-03-2341 | Entire State | % CPE/TOK/FOK - Missed Appointment           | Resale 2-Wire Digital Services        | No Standard                                  | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-03-3112 | Entire State | % CPE/TOK/FOK - Missed Appointment           | UNE POTS Loop                         | No Standard                                  | NA       | 100.00    | NA      | 86       | NA      | 86.00    | 100.00  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-03-3140 | Entire State | % CPE/TOK/FOK - Missed Appointment           | UNE POTS Platform                     | No Standard                                  | NA       | 100.00    | NA      | 118      | NA      | 118.00   | 100.00  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-03-3341 | Entire State | % CPE/TOK/FOK - Missed Appointment           | UNE 2-Wire Digital Loops              | No Standard                                  | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-03-3342 | Entire State | % CPE/TOK/FOK - Missed Appointment           | UNE 2-Wire xDSL Loops                 | No Standard                                  | NA       | 100.00    | NA      | 43       | NA      | 43.00    | 100.00  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-03-3343 | Entire State | % CPE/TOK/FOK - Missed Appointment           | UNE 2-Wire xDSL - Line Sharing        | No Standard                                  | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-3-03-3345 | Entire State | % CPE/TOK/FOK - Missed Appointment           | UNE 2-Wire xDSL - Line Splitting      | No Standard                                  | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-01-2100 | Entire State | Mean Time To Repair - Total                  | Resale POTS                           | Parity with FP Retail                        | 30.23    | 14.47     | 3008    | 27       | 90923   | 390.66   | -15.76  | 25.41        | 5.00    |
| NH | 1-Nov-12     | AGGR    | MR-4-01-2216 | Entire State | Mean Time To Repair - Total                  | Resale Specials (Non DS0 & DS0)       | Parity with FP Retail                        | 8.60     | NA        | 15      | NA       | 129     | NA       | -8.60   | 10.44        |         |
| NH | 1-Nov-12     | AGGR    | MR-4-01-2217 | Entire State | Mean Time To Repair - Total                  | Resale Specials (DS1 & DS3)           | Parity with FP Retail                        | 7.37     | NA        | 33      | NA       | 243     | NA       | -7.37   | 9.94         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-01-2341 | Entire State | Mean Time To Repair - Total                  | Resale 2-Wire Digital Services (ISDN) | Parity with FP Retail                        | 140.50   | 43.13     | 3       | 1        | 421     | 43.13    | -97.37  | 1.31         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-01-3112 | Entire State | Mean Time To Repair - Total                  | UNE POTS Loop                         | Parity with FP Retail                        | 31.27    | 8.78      | 2835    | 120      | 88663   | 1,050.62 | -22.52  | 25.31        | 5.00    |
| NH | 1-Nov-12     | AGGR    | MR-4-01-3140 | Entire State | Mean Time To Repair - Total                  | UNE POTS Platform                     | Parity with FP Retail                        | 30.23    | 18.61     | 3008    | 123      | 90923   | 2,288.51 | -11.62  | 25.41        | 5.00    |
| NH | 1-Nov-12     | AGGR    | MR-4-01-3216 | Entire State | Mean Time To Repair - Total                  | UNE Specials (Non DS0 & DS0)          | Parity with FP Retail                        | 8.60     | NA        | 15      | NA       | 129     | NA       | -8.60   | 10.44        |         |
| NH | 1-Nov-12     | AGGR    | MR-4-01-3217 | Entire State | Mean Time To Repair - Total                  | UNE Specials (DS1 & DS3)              | Parity with FP Retail                        | 7.37     | 7.29      | 33      | 48       | 243     | 349.74   | -0.09   | 9.94         | 0.07    |
| NH | 1-Nov-12     | AGGR    | MR-4-01-3341 | Entire State | Mean Time To Repair - Total                  | UNE 2-Wire Digital Loops              | Parity with FP Retail                        | 6.61     | 2.36      | 3       | 1        | 20      | 2.36     | -4.25   | 1.27         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-01-5000 | Entire State | Mean Time To Repair - Total                  | Interconnection Trunks (CLEC)         | Parity with FP Retail                        | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-02-2110 | Entire State | Mean Time To Repair - Loop Trouble           | Resale POTS Business                  | Parity with FP Retail                        | 12.33    | 15.00     | 387     | 26       | 4771    | 390.06   | 2.68    | 13.52        | -0.97   |
| NH | 1-Nov-12     | AGGR    | MR-4-02-2120 | Entire State | Mean Time To Repair - Loop Trouble           | Resale POTS Residence                 | Parity with FP Retail                        | 35.09    | NA        | 2392    | NA       | 83940   | NA       | -35.09  | 25.22        |         |
| NH | 1-Nov-12     | AGGR    | MR-4-02-2341 | Entire State | Mean Time To Repair - Loop Trouble           | Resale 2-Wire Digital Services        | Parity with FP Retail                        | 140.50   | NA        | 3       | NA       | 421     | NA       | -140.50 | 1.31         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-02-3112 | Entire State | Mean Time To Repair - Loop Trouble           | UNE POTS Loop                         | Parity with FP Retail                        | 31.72    | 8.31      | 2779    | 108      | 88153   | 897.00   | -23.42  | 25.28        | 5.00    |
| NH | 1-Nov-12     | AGGR    | MR-4-02-3144 | Entire State | Mean Time To Repair - Loop Trouble           | UNE Platform Business                 | Parity With FP Retail                        | 12.33    | 20.83     | 387     | 66       | 4771    | 1,375.11 | 8.51    | 13.52        | -5.00   |
| NH | 1-Nov-12     | AGGR    | MR-4-02-3145 | Entire State | Mean Time To Repair - Loop Trouble           | UNE Platform Residence                | Parity With FP Retail                        | 35.09    | 19.14     | 2392    | 35       | 83940   | 670.02   | -15.95  | 25.22        | 5.00    |
| NH | 1-Nov-12     | AGGR    | MR-4-02-3341 | Entire State | Mean Time To Repair - Loop Trouble           | UNE 2-Wire Digital Loops              | Parity with FP Retail                        | 31.72    | NA        | 2779    | NA       | 88153   | NA       | -31.72  | 25.28        |         |
| NH | 1-Nov-12     | AGGR    | MR-4-02-3342 | Entire State | Mean Time To Repair - Loop Trouble           | UNE 2-Wire xDSL Loops                 | Parity with FP Retail                        | 31.72    | 9.71      | 2779    | 33       | 88153   | 320.39   | -22.01  | 25.28        | 5.00    |
| NH | 1-Nov-12     | AGGR    | MR-4-02-3343 | Entire State | Mean Time To Repair - Loop Trouble           | UNE 2-Wire xDSL - Line Sharing        | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-02-3345 | Entire State | Mean Time To Repair - Loop Trouble           | UNE 2-Wire xDSL - Line Splitting      | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-03-2110 | Entire State | Mean Time To Repair - Central Office Trouble | Resale POTS Business                  | Parity with FP Retail                        | 8.45     | 0.60      | 75      | 1        | 634     | 0.60     | -7.88   | 22.40        |         |
| NH | 1-Nov-12     | AGGR    | MR-4-03-2120 | Entire State | Mean Time To Repair - Central Office Trouble | Resale POTS Residence                 | Parity with FP Retail                        | 10.25    | NA        | 154     | NA       | 1578    | NA       | -10.25  | 15.19        |         |
| NH | 1-Nov-12     | AGGR    | MR-4-03-2341 | Entire State | Mean Time To Repair - Central Office Trouble | Resale 2-Wire Digital Services        | Parity with FP Retail                        | NA       | 43.13     | NA      | 1        | NA      | 43.13    | 43.13   | 0.00         |         |



| ST | METRIC_MONTH | CLEC_ID | METRIC_ID    | GEO          | METRIC_DESC                                  | PRODUCT_DESC                     | STANDARD                                     | FRP_PERF | CLEC_PERF | FRP_DEN | CLEC_DEN | FRP_NUM | CLEC_NUM | DIFF    | STANDARD_DEV | Z_SCORE |
|----|--------------|---------|--------------|--------------|----------------------------------------------|----------------------------------|----------------------------------------------|----------|-----------|---------|----------|---------|----------|---------|--------------|---------|
| NH | 1-Nov-12     | AGGR    | MR-4-03-3112 | Entire State | Mean Time To Repair - Central Office Trouble | UNE POTS Loop                    | Parity with FP Retail                        | 9.10     | 12.80     | 58      | 12       | 510     | 153.62   | 3.70    | 14.91        | -0.74   |
| NH | 1-Nov-12     | AGGR    | MR-4-03-3144 | Entire State | Mean Time To Repair - Central Office Trouble | UNE Platform Business            | Parity With FP Retail                        | 8.45     | 8.08      | 75      | 19       | 634     | 115.56   | -2.37   | 22.40        | 0.22    |
| NH | 1-Nov-12     | AGGR    | MR-4-03-3145 | Entire State | Mean Time To Repair - Central Office Trouble | UNE Platform Residence           | Parity With FP Retail                        | 10.25    | 42.61     | 154     | 3        | 1578    | 127.82   | 32.36   | 15.19        |         |
| NH | 1-Nov-12     | AGGR    | MR-4-03-3341 | Entire State | Mean Time To Repair - Central Office Trouble | UNE 2-Wire Digital Loops         | Parity with FP Retail                        | 9.10     | 2.36      | 56      | 1        | 510     | 2.36     | -6.74   | 14.91        |         |
| NH | 1-Nov-12     | AGGR    | MR-4-03-3342 | Entire State | Mean Time To Repair - Central Office Trouble | UNE 2-Wire xDSL Loops            | Parity with FP Retail                        | 9.10     | 4.52      | 56      | 6        | 510     | 27.09    | -4.59   | 14.91        | 0.58    |
| NH | 1-Nov-12     | AGGR    | MR-4-03-3343 | Entire State | Mean Time To Repair - Central Office Trouble | UNE 2-Wire xDSL - Line Sharing   | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-03-3345 | Entire State | Mean Time To Repair - Central Office Trouble | UNE 2-Wire xDSL - Line Splitting | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-04-2100 | Entire State | % Cleared (all troubles) within 24 Hours     | Resale POTS                      | Parity with FP Retail                        | 50.03    | 81.48     | 3008    | 27       | 1505    | 22.00    | 31.45   | 0.00         | 3.15    |
| NH | 1-Nov-12     | AGGR    | MR-4-04-2216 | Entire State | % Cleared (all troubles) within 24 Hours     | Resale Specials (Non DS0 & DS0)  | Parity with FP Retail                        | 88.67    | NA        | 15      | NA       | 13      | NA       | -88.67  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-04-2217 | Entire State | % Cleared (all troubles) within 24 Hours     | Resale Specials (DS1 & DS3)      | Parity with FP Retail                        | 100.00   | NA        | 33      | NA       | 33      | NA       | -100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-04-2341 | Entire State | % Cleared (all troubles) within 24 Hours     | Resale 2-Wire Digital Services   | Parity with FP Retail                        | 0.00     | 0.00      | 3       | 1        | 0       | 0.00     | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-04-3112 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE POTS Loop                    | Parity with FP Retail                        | 48.01    | 91.67     | 2835    | 120      | 1361    | 110.00   | 43.66   | 0.00         | 5.00    |
| NH | 1-Nov-12     | AGGR    | MR-4-04-3140 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE POTS Platform                | Parity with FP Retail                        | 50.03    | 81.30     | 3008    | 123      | 1505    | 100.00   | 31.27   | 0.00         | 5.00    |
| NH | 1-Nov-12     | AGGR    | MR-4-04-3216 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE Specials (Non DS0 & DS0)     | Parity with FP Retail                        | 88.67    | NA        | 15      | NA       | 13      | NA       | -88.67  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-04-3217 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE Specials (DS1 & DS3)         | Parity with FP Retail                        | 98.97    | 91.67     | 33      | 48       | 32      | 44.00    | -5.30   | 0.00         | -1.50   |
| NH | 1-Nov-12     | AGGR    | MR-4-04-3341 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE 2-Wire Digital Loops         | Parity with FP Retail                        | 48.01    | 100.00    | 2835    | 1        | 1361    | 1.00     | 51.99   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-04-3342 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE 2-Wire xDSL Loops            | Parity with FP Retail                        | 25.70    | 89.74     | 179     | 39       | 46      | 35.00    | 64.05   | 0.00         | 5.00    |
| NH | 1-Nov-12     | AGGR    | MR-4-04-3343 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE 2-Wire xDSL - Line Sharing   | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-04-3345 | Entire State | % Cleared (all troubles) within 24 Hours     | UNE 2-Wire xDSL - Line Splitting | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-04-5000 | Entire State | % Cleared (all troubles) within 24 Hours     | Interconnection Trunks (CLEC)    | Parity with FP Retail                        | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-05-5000 | Entire State | % Out of Service > 2 Hours                   | Interconnection Trunks (CLEC)    | Parity with FP Retail                        | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-06-2110 | Entire State | % Out of Service > 4 Hours                   | Resale POTS - Business           | Parity with FP Retail                        | 64.21    | 100.00    | 285     | 11       | 183     | 11.00    | 35.79   | 0.00         | -5.00   |
| NH | 1-Nov-12     | AGGR    | MR-4-06-2120 | Entire State | % Out of Service > 4 Hours                   | Resale POTS - Residence          | Parity with FP Retail                        | 93.41    | NA        | 1730    | NA       | 1616    | NA       | -93.41  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-06-2216 | Entire State | % Out of Service > 4 Hours                   | Resale Specials (Non DS0 & DS0)  | Parity with FP Retail                        | 100.00   | NA        | 1       | NA       | 1       | NA       | -100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-06-2217 | Entire State | % Out of Service > 4 Hours                   | Resale Specials (DS1 & DS3)      | Parity with FP Retail                        | 0.00     | NA        | 2       | NA       | 0       | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-06-3144 | Entire State | % Out of Service > 4 Hours                   | UNE Platform Business            | Parity with FP Retail                        | 64.21    | 68.00     | 285     | 25       | 183     | 17.00    | 3.78    | 0.00         | -0.58   |
| NH | 1-Nov-12     | AGGR    | MR-4-06-3145 | Entire State | % Out of Service > 4 Hours                   | UNE Platform Residence           | Parity with FP Retail                        | 93.41    | 87.50     | 1730    | 16       | 1616    | 14.00    | -5.91   | 0.00         | 0.56    |
| NH | 1-Nov-12     | AGGR    | MR-4-06-3216 | Entire State | % Out of Service > 4 Hours                   | UNE Specials (Non DS0 & DS0)     | Parity with FP Retail                        | 100.00   | NA        | 1       | NA       | 1       | NA       | -100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-06-3217 | Entire State | % Out of Service > 4 Hours                   | UNE Specials (DS1 & DS3)         | Parity with FP Retail                        | 0.00     | 100.00    | 2       | 1        | 0       | 1.00     | 100.00  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-06-5000 | Entire State | % Out of Service > 4 Hours                   | Interconnection Trunks (CLEC)    | Parity with FP Retail                        | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-07-2110 | Entire State | % Out of Service > 12 Hours                  | Resale POTS - Business           | Parity with FP Retail                        | 41.75    | 54.55     | 285     | 11       | 119     | 6.00     | 12.79   | 0.00         | -1.15   |
| NH | 1-Nov-12     | AGGR    | MR-4-07-2120 | Entire State | % Out of Service > 12 Hours                  | Resale POTS - Residence          | Parity with FP Retail                        | 83.12    | NA        | 1730    | NA       | 1438    | NA       | -83.12  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-07-2341 | Entire State | % Out of Service > 12 Hours                  | Resale 2-Wire Digital Services   | Parity with FP Retail                        | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-07-3112 | Entire State | % Out of Service > 12 Hours                  | UNE POTS Loop                    | Parity with FP Retail                        | 78.08    | 19.51     | 1934    | 41       | 1510    | 8.00     | -58.56  | 0.00         | 5.00    |
| NH | 1-Nov-12     | AGGR    | MR-4-07-3144 | Entire State | % Out of Service > 12 Hours                  | UNE Platform Business            | Parity with FP Retail                        | 41.75    | 44.00     | 285     | 25       | 119     | 11.00    | 2.25    | 0.00         | -0.44   |
| NH | 1-Nov-12     | AGGR    | MR-4-07-3145 | Entire State | % Out of Service > 12 Hours                  | UNE Platform Residence           | Parity with FP Retail                        | 83.12    | 68.75     | 1730    | 16       | 1438    | 11.00    | -14.37  | 0.00         | 1.17    |
| NH | 1-Nov-12     | AGGR    | MR-4-07-3341 | Entire State | % Out of Service > 12 Hours                  | UNE 2-Wire Digital Loops         | Parity with FP Retail                        | 76.38    | 0.00      | 2015    | 1        | 1539    | 0.00     | -78.38  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-07-3342 | Entire State | % Out of Service > 12 Hours                  | UNE 2-Wire xDSL Loops            | Parity with FP Retail                        | 78.08    | 0.00      | 1934    | 1        | 1510    | 0.00     | -78.08  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-07-3343 | Entire State | % Out of Service > 12 Hours                  | UNE 2-Wire xDSL - Line Sharing   | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-07-3345 | Entire State | % Out of Service > 12 Hours                  | UNE 2-Wire xDSL - Line Splitting | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-07-5000 | Entire State | % Out of Service > 12 Hours                  | Interconnection Trunks (CLEC)    | Parity with FP Retail                        | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-08-2110 | Entire State | % Out of Service > 24 Hours                  | Resale POTS Business             | Parity with FP Retail                        | 10.88    | 27.27     | 285     | 11       | 31      | 3.00     | 16.40   | 0.00         | -1.93   |
| NH | 1-Nov-12     | AGGR    | MR-4-08-2120 | Entire State | % Out of Service > 24 Hours                  | Resale POTS Residence            | Parity with FP Retail                        | 55.78    | NA        | 1730    | NA       | 965     | NA       | -55.78  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-08-2216 | Entire State | % Out of Service > 24 Hours                  | Resale Specials (Non DS0 & DS0)  | Parity with FP Retail                        | 0.00     | NA        | 1       | NA       | 0       | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-08-2217 | Entire State | % Out of Service > 24 Hours                  | Resale Specials (DS1 & DS3)      | Parity with FP Retail                        | 0.00     | NA        | 2       | NA       | 0       | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-08-2341 | Entire State | % Out of Service > 24 Hours                  | Resale 2-Wire Digital Services   | Parity with FP Retail                        | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-08-3112 | Entire State | % Out of Service > 24 Hours                  | UNE POTS Loop                    | Parity with FP Retail                        | 50.41    | 9.76      | 1934    | 41       | 975     | 4.00     | -40.66  | 0.00         | 5.00    |
| NH | 1-Nov-12     | AGGR    | MR-4-08-3144 | Entire State | % Out of Service > 24 Hours                  | UNE Platform Business            | Parity With FP Retail                        | 10.88    | 12.00     | 285     | 25       | 31      | 3.00     | 1.12    | 0.00         | -0.56   |
| NH | 1-Nov-12     | AGGR    | MR-4-08-3145 | Entire State | % Out of Service > 24 Hours                  | UNE Platform Residence           | Parity With FP Retail                        | 55.78    | 25.00     | 1730    | 16       | 965     | 4.00     | -30.78  | 0.00         | 2.22    |
| NH | 1-Nov-12     | AGGR    | MR-4-08-3216 | Entire State | % Out of Service > 24 Hours                  | UNE Specials (Non DS0 & DS0)     | Parity with FP Retail                        | 0.00     | NA        | 1       | NA       | 0       | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-08-3217 | Entire State | % Out of Service > 24 Hours                  | UNE Specials (DS1 & DS3)         | Parity with FP Retail                        | 0.00     | 100.00    | 2       | 1        | 0       | 1.00     | 100.00  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-08-3341 | Entire State | % Out of Service > 24 Hours                  | UNE 2-Wire Digital Loops         | Parity with FP Retail                        | 50.41    | 0.00      | 1934    | 1        | 975     | 0.00     | -50.41  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-08-3342 | Entire State | % Out of Service > 24 Hours                  | UNE 2-Wire xDSL Loops            | Parity with FP Retail                        | 50.41    | 0.00      | 1934    | 1        | 975     | 0.00     | -50.41  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-08-3343 | Entire State | % Out of Service > 24 Hours                  | UNE 2-Wire xDSL - Line Sharing   | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-08-3345 | Entire State | % Out of Service > 24 Hours                  | UNE 2-Wire xDSL - Line Splitting | Parity with VAD/DSNO and Retail Line Sharing | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-4-08-5000 | Entire State | % Out of Service > 24 Hours                  | Interconnection Trunks (CLEC)    | Parity with FP Retail                        | NA       | NA        | NA      | NA       | NA      | NA       | 0.00    | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-5-01-2100 | Entire State | % Repeat Reports within 30 Days              | Resale POTS                      | Parity with FP Retail                        | 14.03    | 25.93     | 3008    | 27       | 422     | 7.00     | 11.90   | 0.00         | -1.90   |

| ST | METRIC_MONTH | CLEC_ID | METRIC_ID    | GEO          | METRIC_DESC                                                      | PRODUCT_DESC                           | STANDARD                                          | FRP_PERF | CLEC_PERF | FRP_DEN | CLEC_DEN  | FRP_NUM | CLEC_NUM       | DIFF   | STANDARD_DEV | Z_SCORE |
|----|--------------|---------|--------------|--------------|------------------------------------------------------------------|----------------------------------------|---------------------------------------------------|----------|-----------|---------|-----------|---------|----------------|--------|--------------|---------|
| NH | 1-Nov-12     | AGGR    | MR-5-01-2200 | Entire State | % Repeat Reports within 30 Days                                  | Resale Specials                        | Parity with FP Retail                             | 29.17    | NA        | 48      | NA        | 14      | NA             | -29.17 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-5-01-2341 | Entire State | % Repeat Reports within 30 Days                                  | Resale 2-Wire Digital Services         | Parity with FP Retail                             | 0.00     | 0.00      | 3       | 1         | 0       | 0.00           | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-5-01-3112 | Entire State | % Repeat Reports within 30 Days                                  | UNE POTS Loop                          | Parity with FP Retail                             | 14.03    | 14.17     | 3008    | 120       | 422     | 17.00          | 0.14   | 0.00         | -0.21   |
| NH | 1-Nov-12     | AGGR    | MR-5-01-3140 | Entire State | % Repeat Reports within 30 Days                                  | UNE POTS Platform                      | Parity With FP Retail                             | 14.03    | 16.26     | 3008    | 123       | 422     | 20.00          | 2.23   | 0.00         | -0.84   |
| NH | 1-Nov-12     | AGGR    | MR-5-01-3200 | Entire State | % Repeat Reports within 30 Days                                  | UNE Specials                           | Parity with FP Retail                             | 29.17    | 14.58     | 48      | 48        | 14      | 7.00           | -14.58 | 0.00         | 1.49    |
| NH | 1-Nov-12     | AGGR    | MR-5-01-3341 | Entire State | % Repeat Reports within 30 Days                                  | UNE 2-Wire Digital Loops               | Parity with FP Retail                             | 14.03    | 0.00      | 3008    | 1         | 422     | 0.00           | -14.03 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-5-01-3342 | Entire State | % Repeat Reports within 30 Days                                  | UNE 2-Wire xDSL Loops                  | Parity with FP Retail                             | 14.03    | 30.77     | 3008    | 39        | 422     | 12.00          | 16.74  | 0.00         | -2.88   |
| NH | 1-Nov-12     | AGGR    | MR-5-01-3343 | Entire State | % Repeat Reports within 30 Days                                  | UNE 2-Wire xDSL - Line Sharing         | Parity with VAD/DSNO and Retail Line Sharing      | NA       | NA        | NA      | NA        | NA      | NA             | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-5-01-3345 | Entire State | % Repeat Reports within 30 Days                                  | UNE 2-Wire xDSL - Line Splitting       | Parity with VAD/DSNO and Retail Line Sharing      | NA       | NA        | NA      | NA        | NA      | NA             | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | MR-5-01-5000 | Entire State | % Repeat Reports within 30 Days                                  | Interconnection Trunks (CLEC)          | Parity with FP Retail                             | NA       | NA        | NA      | NA        | NA      | NA             | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-1-01-5000 | Entire State | % Final Trunk Groups Exceeding Blocking Standard                 | CLEC Trunks                            | See Guidelines                                    | NA       | 0.00      | NA      | 250       | NA      | 0.00           | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-1-02-5000 | Entire State | % Final Trunk Groups Exceeding Blocking Standard (No Exceptions) | CLEC Trunks                            | See Guidelines                                    | NA       | 57.60     | NA      | 250       | NA      | 144.00         | 57.60  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-1-03-5000 | Entire State | Number Final Trunk Groups Exceeding Blocking Standard - Two (2)  | CLEC Trunks                            | See Guidelines                                    | NA       | NA        | NA      | NA        | NA      | 0.00           | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-1-04-5000 | Entire State | Number Final Trunk Groups Exceeding Blocking Standard - Three    | CLEC Trunks                            | See Guidelines                                    | NA       | NA        | NA      | NA        | NA      | 0.00           | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-2-01-6701 | Entire State | % On Time Response to Request for Physical Collocation           | Collocation - New Applications         | 95% on time                                       | NA       | NA        | NA      | NA        | NA      | NA             | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-2-01-6702 | Entire State | % On Time Response to Request for Physical Collocation           | Collocation - Augment Applications     | 95% on time                                       | NA       | 100.00    | NA      | 1         | NA      | 1.00           | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-2-02-6701 | Entire State | % On Time Response to Request for Virtual Collocation            | Collocation - New Applications         | 95% on time                                       | NA       | NA        | NA      | NA        | NA      | NA             | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-2-02-6702 | Entire State | % On Time Response to Request for Virtual Collocation            | Collocation - Augment Applications     | 95% on time                                       | NA       | NA        | NA      | NA        | NA      | NA             | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-2-03-6701 | Entire State | Average Interval - Physical Collocation                          | Collocation - New Applications         | No Standard                                       | NA       | NA        | NA      | NA        | NA      | NA             | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-2-03-6711 | Entire State | Average Interval - Physical Collocation                          | Collocation Augment Applications not s | No Standard                                       | NA       | NA        | NA      | NA        | NA      | NA             | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-2-03-6712 | Entire State | Average Interval - Physical Collocation                          | Collocation Augment Applications subj  | No Standard                                       | NA       | NA        | NA      | NA        | NA      | NA             | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-2-04-6701 | Entire State | Average Interval - Virtual Collocation                           | Collocation - New Applications         | No Standard                                       | NA       | NA        | NA      | NA        | NA      | NA             | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-2-04-6702 | Entire State | Average Interval - Virtual Collocation                           | Collocation - Augment Applications - 4 | No Standard                                       | NA       | NA        | NA      | NA        | NA      | NA             | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-2-05-6701 | Entire State | % On Time - Physical Collocation                                 | Collocation - New Applications         | 95% on time                                       | NA       | NA        | NA      | NA        | NA      | NA             | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-2-05-6702 | Entire State | % On Time - Physical Collocation                                 | Collocation - Augment Applications - 4 | 95% on time                                       | NA       | NA        | NA      | NA        | NA      | NA             | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-2-06-6701 | Entire State | % On Time - Virtual Collocation                                  | Collocation - New Applications         | 95% on time                                       | NA       | NA        | NA      | NA        | NA      | NA             | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-2-06-6702 | Entire State | % On Time - Virtual Collocation                                  | Collocation - Augment Applications - 4 | 95% on time                                       | NA       | NA        | NA      | NA        | NA      | NA             | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-2-07-6701 | Entire State | Average Delay Days - Physical Collocation                        | Collocation - New Applications         | No Standard                                       | NA       | NA        | NA      | NA        | NA      | NA             | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-2-07-6702 | Entire State | Average Delay Days - Physical Collocation                        | Collocation Augment Applications       | No Standard                                       | NA       | NA        | NA      | NA        | NA      | NA             | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-2-08-6701 | Entire State | Average Delay Days - Virtual Collocation                         | Collocation - New Applications         | No Standard                                       | NA       | NA        | NA      | NA        | NA      | NA             | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | NP-2-08-6702 | Entire State | Average Delay Days - Virtual Collocation                         | Collocation Augment Applications       | No Standard                                       | NA       | NA        | NA      | NA        | NA      | NA             | 0.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | BI-1-02-1000 | Entire State | % DUF in four (4) Business Days                                  | Resale & UNE combined                  | 95% in four (4) Business Days                     | NA       | 98.90     | NA      | 103673619 | NA      | 102,537,540.00 | 98.90  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | BI-2-01-1000 | Entire State | Timeliness of Carrier Bill                                       | Resale & UNE combined                  | 98% in 10 Business Days                           | NA       | 1.00      | NA      | 218       | NA      | 218.00         | 1.00   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | BI-3-04-1000 | Entire State | % CLEC Billing Claims Acknowledged within two (2) Business Days  | Resale & UNE combined                  | 95% within two (2) business days after receipt    | NA       | 99.92     | NA      | 1276      | NA      | 1,275.00       | 99.92  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | BI-3-05-1000 | Entire State | % CLEC Billing Claims Resolved within 28 Calendar Days After     | Resale & UNE combined                  | 95% within 28 Calendar Days after acknowledgement | NA       | 100.00    | NA      | 2600      | NA      | 2,600.00       | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | BI-3-07-1000 | Entire State | % Full or Partial Denials                                        | Resale & UNE combined                  | No Standard                                       | NA       | 83.40     | NA      | 2686      | NA      | 2,240.00       | 83.40  | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | BI-3-08-1000 | Entire State | % CLEC Billing Claim Credits Not Appearing on the Bill within 45 | Resale & UNE combined                  | 97.5% within 45 calendar days                     | NA       | 100.00    | NA      | 1204      | NA      | 1,204.00       | 100.00 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | BI-9-01-1000 | Entire State | % Billing Completeness in Twelve Billing Cycles                  | Resale & UNE combined                  | 96%                                               | NA       | 116.52    | NA      | 2315640   | NA      | 2,698,234.35   | 116.52 | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OD-1-01-1021 | Entire State | Average Speed of Answer - Operator Services                      | Operator Service Center                | Parity with FairPoint Retail                      | 0.61     | 0.62      | 30264   | 7317      | 16569   | 4,568.00       | 0.01   | 0.00         |         |
| NH | 1-Nov-12     | AGGR    | OD-1-02-1021 | Entire State | Average Speed of Answer - Directory Assistance                   | Operator Service Center                | Parity with FairPoint Retail                      | 1.26     | 0.81      | 92223   | 6333      | 116185  | 5,151.00       | -0.45  | 0.00         |         |